

EnergyUnited Energy Efficient Heat Pump Rebate Guidelines

Rebate Eligibility Requirements:

- Residence of installation must be an active account with EnergyUnited.
- The rebate program is currently for single family dwellings only.
- Heat Pump units must be a minimum 15 SEER, 8.2 HSPF, and be equipped with an ECM fan motor on the indoor unit.
- Geo-thermal units of 11.5 EER or greater will qualify.
- The installation must be a properly matched, complete system recognized by AHRI (Air Conditioning, Heating, and Refrigeration Institute) and have an official ARI rating. Systems that do not have an ARI rating will not qualify for the rebate since the efficiency can not be verified by a standardized method.
- Participating HVAC Dealers are expected to install heat pumps to be considered for the rebate program in a professional manner and following all code standards. An industry accepted method of properly sizing HVAC equipment should be utilized for each unit installed. Proper duct design should be utilized in new construction and verified in replacement scenarios. Ductwork should be insulated and sealed against leakage for units to be considered for this program. All required permits and inspections must be secured for each installation.

Rebate Application Instructions:

1. The HVAC dealer performing the installation must be an active participant of the Approved EnergyUnited HVAC Dealer Network. If they are not already an approved EU HVAC Dealer, they should contact the Rebate Administrator at 1-800-822-0197 xt.1370.
2. The EnergyUnited Heat Pump Rebate application form shall be completed by the installing HVAC contractor performing the service.
3. A separate form shall be completed for each unit installed. Rebates will be awarded for up to 2 units per dwelling, must be permanent and primary homes.
4. The following attachments should be included with each rebate application:
 - A) Copy of the ARI certification.
 - B) Copy of the County Inspection.
 - C) Copy of the Sales Invoice.
5. Completed forms can be faxed to 336-242-2644 or mailed to:

EnergyUnited
1900 Odell Owen Road.
Lexington, NC 27295
Attn: Heat Pump Rebate Processing