



News Release

February 16, 2015

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ENERGYUNITED PREPARED TO RESPOND TO WINTER WEATHER OUTAGES

STATESVILLE, N.C. – EnergyUnited crews are on standby and ready to restore power as quickly as possible should outages occur as a result of the winter weather predicted tonight and into tomorrow, which could bring snow and ice accumulation to some of its 19-county service areas. EnergyUnited members are asked to call 1-800-EUNITED (1-800-386-4833) to report outages that may result from this storm.

“We are carefully monitoring this weather system and are prepared for possible power outages in any of the 19 counties that we serve throughout North Carolina,” said Wayne Wilkins, chief executive officer of EnergyUnited. “Ice and snow build up on power lines can cause significant problems. Winter precipitation can also add extra weight to tree limbs, causing them to make contact with power lines, which can create outages. All of our EnergyUnited line crews, right-of-way and other contract crews are prepared and will be ready to respond should outages occur.”

Members may obtain up-to-the-minute outage information at the storm center on EnergyUnited’s website (www.energyunited.com/storm_center_outages.asp.) Major outages will also be posted on EnergyUnited’s Facebook and Twitter pages found at www.facebook.com/EnergyUnited and <https://twitter.com/EnergyUnitedEMC>.

EnergyUnited reminds people to stay away from downed or sparking power lines and to report the location immediately to EnergyUnited by calling our customer care center at 1-800-522-3793.

EnergyUnited offers the following tips to help members stay comfortable and safe if outages occur. Have the following supplies on hand, preferably in a central location that each member of the household can locate quickly if needed:

- Flashlights and fresh batteries
- Radio with fresh batteries for weather and news reports
- Extra blankets, sleeping bags, quilts
- Non-perishable, easy to prepare food
- Manual can opener
- Bottled water or gallon jugs filled with water for drinking and cooking
- Emergency numbers such as local emergency management, police and hospital contacts.

About EnergyUnited

EnergyUnited, an innovative and dynamic energy services company, serves more than 120,000 electricity customers in 19 North Carolina counties, stretching from Virginia to northern Mecklenburg County and encompassing the fast-growing I-40, I-77, and I-85 corridors. Its service territory includes suburbs surrounding three of North Carolina’s largest cities – Charlotte, Winston-Salem and Greensboro. EnergyUnited makes customer satisfaction its highest priority, and its electric customers enjoy one of the highest reliability ratings in the industry.

EnergyUnited also provides propane to approximately 25,000 customers in 74 North and South Carolina counties and offers other specialized residential and commercial products and services. Visit EnergyUnited online at www.energyunited.com.