

# CONNECT

ENERGYUNITED'S MONTHLY MEMBER NEWSLETTER

## IN THIS ISSUE

THE VALUE OF BEING A MEMBER

CEO LETTER

HOLIDAY SAFETY TIPS



**POWERING UP  
THE SEASON**

# THE VALUE OF BEING A MEMBER

The average American uses around 1,000 kWh of electricity per month in their home. For EnergyUnited members, that comes out to less than \$5 per day. That's about the same price as a large Starbucks coffee, two gallons worth of gas, or even a footlong sandwich at Subway!

Now, consider the value you receive in return for the daily \$5 cost to power your home. For less than \$5, you're able to enjoy the comforts of heating and cooling your home, charging your devices, washing and drying your clothes, and of course carrying out these tasks with the lights on.

But these dollars go far beyond that—for less than \$5 a day you have the freedom to gather with friends and family around a delicious home-cooked meal, to enjoy a cozy movie night, and yes, to even get some work done. Having access to reliable and affordable electricity provided by EnergyUnited empowers you to live your life fully, and without breaking the bank.

It's with great satisfaction that we can say our prices have stayed consistent over the years. While many other household expenses have risen significantly over the years, the cost of electricity has remained steady.

We're proud to keep our costs down and member values high. After all, our members keep us powered up just as much as we return the favor.

WITH **\$5**  
**YOU CAN:**



ENJOY A HOME MOVIE NIGHT



BUY TWO GALLONS OF GAS



DRINK A STARBUCKS COFFEE

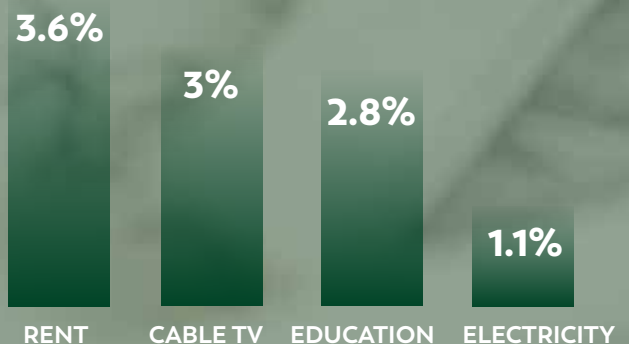


ORDER A SUBWAY FOOTLONG

## ELECTRICITY REMAINS A GOOD VALUE

The cost of powering your home rises slowly when compared to other common expenses. Looking at price increases over the last five years, it's easy to see electricity remains a good value!

AVERAGE % ANNUAL PRICE INCREASE  
2013 - 2018



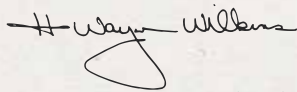
# FROM THE DESK OF THE CEO

This season stands for so many things to so many different people. For some, it's the chance to observe faith-based holidays like Christmas, Hanukkah or Kwanzaa—for others, it's a seasonal reminder to enjoy time with family and friends over good deeds, gift exchanges and great food. Whatever the reason, one thing is consistent: this is the season of giving, and that's no different at EnergyUnited. In fact, electric cooperatives like EnergyUnited were established with a set of shared principles that facilitate spirited giving throughout the year.

As an electric cooperative, and nonprofit at that, we don't just give money back to those we serve for philanthropic reasons. We have a responsibility to give back because our members are also investors. So, when we receive more money from our investors than what is needed to pay our bills, we return that money to our members in the form of capital credits.

This year we are returning \$3.5 million to members who received electric service from our co-op in the years 1990, 2002 and 2018—with checks in the mail. If you or someone you know has left the cooperative since then and moved away, they are still eligible to receive this check.

As always, we hope you and yours enjoy this wonderful time of year, and look forward to the many progresses, events, new members and energy updates to come in the New Year.



**H. Wayne Wilkins**



## MOVING? IT PAYS TO KEEP IN TOUCH

We have more than \$1.75 million in unclaimed capital credits for former members, and we want to get that money back to them. When members move out of our service areas and off our lines, they don't always give us their new address. If a current address is not available, the funds remain in their closed account. After three years, however, any unclaimed money is turned over to the state. That's why it's important for you to let us know your address and other contact information any time those change. To see a list of all members with unclaimed funds, visit [energyunited.com/capital-credits-check](https://energyunited.com/capital-credits-check) and if you see someone on the list that you know, please tell them to give us a call at **1-800-522-3793**. We appreciate the help!



## DECEMBER HOLIDAY HOURS

Our electric offices will be closed Dec. 24-25 and our propane offices will be closed December 25th only. Thank you!



# STAY SAFE & SAVE THIS HOLIDAY SEASON

At EnergyUnited, we want to help make your holiday season as safe and energy efficient as possible with some tips to keep in mind as you deck the halls:



**Consider using LED lights.** Decorating with LED lights will use less energy and last longer. Just make sure you only buy lights that contain the Underwriters Laboratories (UL) label to ensure they meet adequate safety requirements.

**Set holiday lights on automatic timers.** Setting a timer ensures lights won't stay on overnight or during the day, and that accidental fires won't start while you're away or asleep.



**Check your decorations.** Make sure you check all lights for frayed wires, damaged sockets or cracked insulation and that all outdoor cords, plugs and sockets are weatherproof.

**Don't overload electrical outlets.** Electricity use increases during the holidays, and unfortunately so does the risk of fire. Keep your outlets healthy by avoiding multiple plug-ins.



## STAY PREPARED WITH A FULL TANK OF PROPANE

Winter is here and we have to ask: is your tank full? By signing up for propane auto-delivery you can rest assured that you'll never run out of propane, guaranteed! You'll also receive priority delivery, free delivery after hours if needed, and 10 cents off every gallon purchased. Contact us at 800-522-3793.

## PLEASE NOTE

Beginning January 1, 2020, all card payments will incur a transactional fee of \$2.15. This charge reflects the average amount EnergyUnited pays card providers for this service. We will continue offering multiple payment options that enable you to avoid this fee.

For optimal convenience, consider switching to our bank draft payment option. You can also pay by mail each month using the return envelope provided with your bill. If you need to pay your bill in a hurry, just stop by any of our kiosks or office locations and use cash or check to avoid any additional fees.