**Crisis Intervention Program (CIP) and Low-Income Energy Assistance Program (LIEAP)**

**How to apply for CIP and LIEAP**

* In person at [local Department of Social Services](https://www.ncdhhs.gov/divisions/social-services/local-dss-directory)
* [Paper applications can be submitted](https://policies.ncdhhs.gov/divisional/social-services/forms/dss-8178-energy-programs-application/@@display-file/form_file/dss-8178-ia.pdf) by mail or email at [local Department of Social Services](https://www.ncdhhs.gov/divisions/social-services/local-dss-directory)



**Crisis Intervention Program (CIP):**

* Assists individuals and families who experience a heating or cooling related crisis.
* Face to face interview is not required.
* Applicants must have a past due, final notice or have no primary source of heating or cooling source and **must** have a health related or life-threatening emergency to potentially qualify under this program.
* CIP payments are paid directly to the heating or cooling provider.
* Basic eligibility criteria:
  + Have at least one US citizen or non-citizen who meets eligibility criteria.
  + Meet the [income test](https://files.nc.gov/ncdhhs/documents/files/dss/cip_lieap/Crisis-Intervention-Program-Income-Levels-Based-on-150--FPL.pdf).
  + Have an energy related crisis.
  + Have a utility statement showing how much is owed to alleviate the crisis.

The Crisis Intervention Program (CIP) is a Federally funded program that assists individuals and families who are experiencing a heating or cooling related crisis. **A household is considered to be in a crisis if it is currently experiencing or is in danger of experiencing a life threatening or health related emergency** and sufficient, timely and appropriate assistance is not available from any other source. **Life threatening is defined as a household which has no heating or cooling source or has a disconnect notice for their primary heating or cooling service and the health or well being of a household member would be in danger if the heating or cooling crisis was not alleviated**. Each household should be evaluated on a case by case basis to determine if there is a heating or cooling crisis.



**Low Income Energy Assistance Program (LIEAP):**

* Assists individuals and families to help pay their heating bills.
* Assistance is in the form of a one-time vendor payment.
* Households including person age 60 or older or disabled receiving services through NC Division of Aging and Adult Services are eligible to apply from Dec. 1 to March 31 each year.
* All other households which include those age 60 or older or disabled receiving services through NC Division of Aging and Adult Services are eligible to apply from Jan. 1 to March 31 each year.
* Basic eligibility criteria:
  + Have at least one US citizen or non-citizen who meets eligibility criteria.
  + Meet the [income test](https://files.nc.gov/ncdhhs/documents/files/dss/cip_lieap/Crisis-Intervention-Program-Income-Levels-Based-on-150--FPL.pdf).
  + Have liquid resources less than $2.250.
  + Be responsible for its heating costs.

The Low Income Energy Assistance Program (LIEAP) is a federally-funded program that provides for a one-time vendor payment to help eligible households pay their heating bills.

**Information Links:** [NCDHHS Crisis Intervention Program](https://www.ncdhhs.gov/assistance/low-income-services/crisis-intervention-program) [NCDHHS Low Income Energy Assistance](https://www.ncdhhs.gov/assistance/low-income-services/low-income-energy-assistance)