

# Crisis Intervention Program (CIP) and Low-Income Energy Assistance Program (LIEAP)

## How to apply for CIP and LIEAP

- In person at [local Department of Social Services](#)
- [Paper applications can be submitted](#) by mail or email at [local Department of Social Services](#)

## Crisis Intervention Program (CIP):



- Assists individuals and families who experience a heating or cooling related crisis.
- Face to face interview is not required.
- Applicants must have a past due, final notice or have no primary source of heating or cooling source and **must** have a health related or life-threatening emergency to potentially qualify under this program.
- CIP payments are paid directly to the heating or cooling provider.
- Basic eligibility criteria:
  - Have at least one US citizen or non-citizen who meets eligibility criteria.
  - Meet the [income test](#).
  - Have an energy related crisis.
  - Have a utility statement showing how much is owed to alleviate the crisis.

The Crisis Intervention Program (CIP) is a Federally funded program that assists individuals and families who are experiencing a heating or cooling related crisis. **A household is considered to be in a crisis if it is currently experiencing or is in danger of experiencing a life threatening or health related emergency** and sufficient, timely and appropriate assistance is not available from any other source. **Life threatening is defined as a household which has no heating or cooling source or has a disconnect notice for their primary heating or cooling service and the health or well being of a household member would be in danger if the heating or cooling crisis was not alleviated.** Each household should be evaluated on a case by case basis to determine if there is a heating or cooling crisis.

## Low Income Energy Assistance Program (LIEAP):



- Assists individuals and families to help pay their heating bills.
- Assistance is in the form of a one-time vendor payment.
- Households including person age 60 or older or disabled receiving services through NC Division of Aging and Adult Services are eligible to apply from Dec. 1 to March 31 each year.
- All other households which include those age 60 or older or disabled receiving services through NC Division of Aging and Adult Services are eligible to apply from Jan. 1 to March 31 each year.
- Basic eligibility criteria:
  - Have at least one US citizen or non-citizen who meets eligibility criteria.
  - Meet the [income test](#).
  - Have liquid resources less than \$2.250.
  - Be responsible for its heating costs.

The Low Income Energy Assistance Program (LIEAP) is a federally-funded program that provides for a one-time vendor payment to help eligible households pay their heating bills.