

HOW TO READ YOUR BILL

1 ACCOUNT OVERVIEW

General account information including account number, member name, service address, billing date, current bill due date and previous account activity.



Account #: 9999999
Member Name: JOHN DOE
Service Address: 123 ANY ROAD
Billing Date: 03/03/2021
Current Bill Due Date: 03/31/2021
Previous Account Activity
Previous Balance \$93.93
Payment Received - Thank You -\$93.93
Balance Forward \$0.00
Current Charges \$93.82
Total Amount Due \$93.82

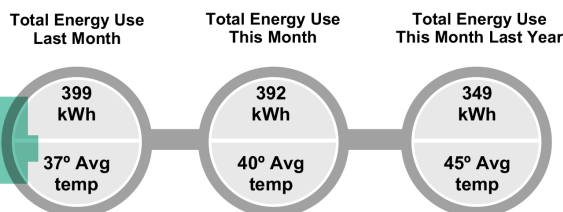


Automated Inquiries: 800-636-2371
Customer Service: 800-522-3793
Automated Payments: 833-284-5048
Power Outages: 800-386-4833
www.energyunited.com

2 ACCOUNT BALANCE

Your account balance and due date.

Monthly Energy Use Comparison

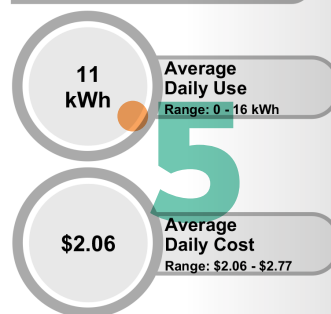


3 CONTACT INFORMATION

Ways to contact EnergyUnited.

Charge detail found on the back of this page.

Your Average Daily Use



4 MONTHLY ENERGY USE COMPARISON

This area will help you understand how your current statement compares to last month and last year, as well as the impact of average temperatures.

Member Monthly Message

Our records indicate that your phone number is 999-999-9999.

Charges are due upon receipt. A 1.5% interest penalty will be added if payment is received after the due date. A \$15 fee will be added if a delinquent notice is generated.

KEEP
SEND

Tear here and return THIS PORTION with payment in the envelope



PO BOX 1831
Statesville, NC 28687-1831

Account # 9999999
Current Amount Due 03/31/2021 \$93.82
Amount Paid

5 YOUR AVERAGE DAILY USE

Average daily kWh usage and average daily cost.



JOHN DOE
123 ANY ROAD
STATESVILLE NC 28687-1831



We Accept:

ENERGYUNITED
PO BOX 1831
STATESVILLE NC 28687-1831



35069000999999000009362000009523033020212

6 MEMBER MONTHLY MESSAGE

Important messages from your cooperative.

7 BILL PAYMENT STUB

Please include this self-addressed payment stub if paying by mail or night drop. The barcode on the left side can be used at any of our kiosks.

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EnergyUnited
YOUR LOCAL CONNECTION

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Account Number : 9999999

Rate Description : RESIDENTIAL - 1PH

Service Address: 123 ANY ROAD

Meter #	Description	Days	From	To	Previous	Present	Metered Usage	Meter Multiplier	Recorded Usage
999999999	BILLING	32	01/28/2021	03/01/2021	2606	2998	392	1	392

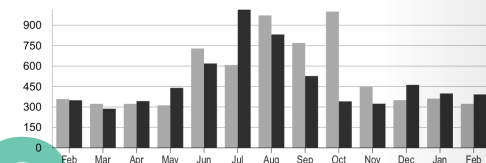
Current Activity

ENERGY CHARGES	\$67.85
SECURITY LIGHT (Quantity: 1)	\$9.10
TRIPLE SURGE (Quantity: 1)	\$9.99
RENEWABLE ENERGY MANDATE	\$0.75
TAXES	\$6.13

Total Current Activity

\$93.82

Your energy use over the last 24 months.



For more information on your usage, visit [My EnergyHub](#) on your computer or mobile device.

8 METER BILLING INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings and energy usage.

9 CURRENT ACTIVITY AND USAGE GRAPH

A breakdown of your current charges and a 24-month usage graph.

10 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section.

Other Ways to Pay Your Bill



Online
Pay your bill at
energyunited.com



Phone
Call 833-284-5048
to Pay by Phone



Mobile App
Download the My EnergyHub
app on iTunes or Google Play
Store



Kiosk or Drop Box
Your district office is:
MADISON, 4626 NC Highway
704, Madison, NC 27025

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



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DOLLAR GENERAL
FAMILY DOLLAR

CVS
Walgreens

Speedway

7 ELEVEN

Learn more about My EnergyHub on our website EnergyUnited.com/MyEnergyHub

