

# EnergyAdvantage

## Program Agreement

The EnergyAdvantage Program allows members to monitor their electric usage, manage their account and purchase electricity on a “pay-as-you-go” basis. Enrollment in the EnergyAdvantage Program is voluntary and is available for all residential class locations and small general service locations supporting the residence. Locations must be supported by EnergyUnited’s Advanced Metering Infrastructure (AMI) Technology.

NAME

ACCOUNT

PHYSICAL ADDRESS

CITY

STATE

ZIP CODE

PRIMARY CONTACT NUMBER

It is important that EnergyUnited has the correct phone number on-file for your account. Phone numbers are used to quickly access account information, report outages via our automated system, notify our members of planned outages, or provide important information concerning your account. By providing your phone number you agree that EnergyUnited may contact you for business purposes, including EnergyAdvantage calls and notifications. You also agree to receive calls by phone or by our automated outbound messaging system via our automated outbound messaging system and normal cell phone charges may apply. You may opt-in to receiving outbound text messages at any time by changing your contact preferences on EnergyUnited’s My EnergyHub website or mobile app.

Please note: If you have entered a cell phone number or another number that is later converted to a cell phone, you agree that we may contact you at this number and normal cell phone charges may apply.

I understand I am solely responsible for managing my account, maintaining credit balance, and ensuring the alert notification methods are accurate. I understand if the alert information is not correct, important notifications may not be received.

It is recommended that members select and maintain more than one means of notification. Options may include phone, email or text. Outbound call or text message will include notification that may contain personal account information (i.e. disconnection date, account number, name, etc.). Please choose the methods of communication below and provide necessary information.

HOME PHONE

CELL PHONE

EMAIL

@

Visit [www.energyunited.com](http://www.energyunited.com) after you set up your account and register for My EnergyHub or download EnergyUnited’s new My EnergyHub mobile app to choose or change your communication preferences, including adding text alerts.

I have received, read, and understand the EnergyAdvantage Program Information, Terms and Conditions documentation and completed the EnergyAdvantage Program Agreement form. My signature below designates acceptance and voluntary enrollment in the EnergyAdvantage program.

MEMBER NAME (please print and sign on this line or e-sign

DATE (00/00/0000)

ENERGYUNITED EMPLOYEE NAME

DATE (00/00/0000)

Click SUBMIT or email completed form to [energyadvantageprogram@energyunited.com](mailto:energyadvantageprogram@energyunited.com). By clicking **SUBMIT** or emailing form, you acknowledge you have completed the EnergyAdvantage Agreement Form and you have read and agree to the EnergyAdvantage Terms and Conditions on the next 2 pages.

