

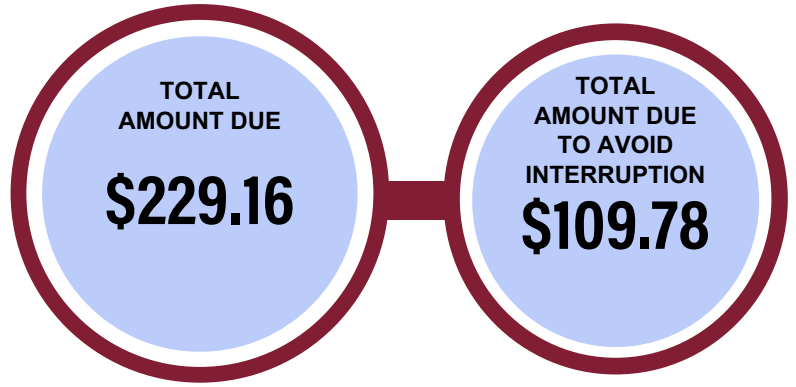


Automated Inquiries: 800-636-2371  
Customer Service: 800-522-3793  
Automated Payments: 833-284-5048  
[www.energyunited.com](http://www.energyunited.com)

**THIS IS A DISCONNECTION WARNING**

Member Name  
Account #  
Service Address

Past Due - Pay Immediately **\$109.78**



**Your EnergyUnited bill is past due:**

- Your account became past due on July 18, 2022 and was assessed an interest penalty of \$1.40.
- Payment was not received prior to the mailing of this notice; therefore, a delinquent fee of \$15.00 was added to your account.
- In order to prevent disconnection of service, the past due amount of \$109.78 must be paid by August 1, 2022.

**If payment is not received by the due date, you are subject to disconnection and the following charges:**

- All past due charges.
- A reconnection fee.
- Additional deposits may also be required to restore service.

**Please note payment must be made by the disconnect date to guarantee there are no service interruptions.**

If you feel this notice was received in error, please contact our Customer Care Department at 800-522-3793.

PLEASE RETURN BOTTOM PORTION WITH YOUR PAYMENT



PO BOX 1831  
Statesville, NC 28687-1831

<b>Account Number</b>	
<b>Disconnection Date</b>	<b>08/01/2022</b>
<b>Amount to Avoid Disconnection</b>	<b>109.78</b>
<b>Total Amount Due</b>	<b>229.16</b>

Your payment and any returned items may be processed electronically.



We Accept:



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ENERGYUNITED  
PO BOX 1831  
STATESVILLE NC 28687-1831

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DESCRIPTION	FEE
Reconnection Fee 8am-5pm	\$40.00
Reconnection Fee after 5pm	\$80.00



### AUTOMATIC PAYMENTS

Never miss a payment again with autopay. You can sign up for automatic payments or bank draft through phone, web, or mobile app.



### PAYMENT ARRANGEMENTS

If your account is eligible, payment arrangements are available through multiple platforms including phone, web, or mobile app.



### NEED ASSISTANCE?

EnergyUnited has several payment assistance resources; to find out more about them, please visit our website at [www.energyunited.com/assistance](http://www.energyunited.com/assistance).



### LOWER YOUR ENERGY BILL

There are so many ways to save with EnergyUnited. From our state-of-the-art energy saving tool to energy efficiency tips and rebates on appliances and vehicles, EU's got you covered. Please visit our website at [www.energyunited.com/save-money/](http://www.energyunited.com/save-money/).

## Other Ways to Pay Your Bill



**Online**  
Pay your bill at [energyunited.com](http://energyunited.com)



**Phone**  
Call 833-284-5048 to Pay by Phone



**Mobile App**  
Download the My EnergyHub app on iTunes or Google Play Store



**Kiosk or Drop Box**  
Your district office is: Lexington  
1900 Odell Owen Road  
Lexington, NC 27295

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit [pay.vanilladirect.com/pages/retailers](http://pay.vanilladirect.com/pages/retailers)

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt).

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



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