

HOW TO READ YOUR BILL

1 ACCOUNT OVERVIEW

General account information including account number, member name, service address, billing date, current bill due date and previous account activity.

YNYN
EnergyUnited
YOUR LOCAL CONNECTION

Account #: 99999
Member Name: FIRST LAST
Billing Date: 11/07/2022
Current Bill Due Date: 12/05/2022
Previous Account Activity
Previous Balance \$148.21
Payment Received - Thank You -\$150.00
Balance Forward -\$1.79
Total Current Activity \$161.89
Total Amount Due \$160.10

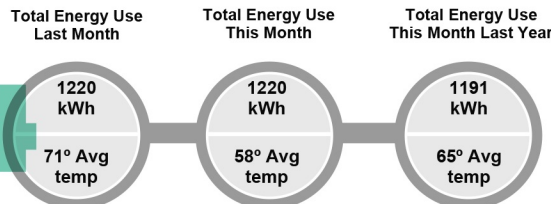
TOTAL AMOUNT DUE
\$160.10
DUE DATE 12/05/2022

Automated Inquiries: 800-636-2371
Customer Service: 800-522-3793
Automated Payments: 883-284-5048
Power Outages: 800-386-4833
www.energyunited.com

2 ACCOUNT BALANCE

Your account balance and due date.

Monthly Energy Use Comparison



Charge detail found on the back of this page.

Your Average Daily Use

40 kWh
Average Daily Use

\$4.59
Average Daily Cost

3 CONTACT INFORMATION

Ways to contact EnergyUnited.

4 MONTHLY ENERGY USE COMPARISON

This area will help you understand how your current statement compares to last month and last year, as well as the impact of average temperatures.

Our records indicate that your phone number is 999-999-9999.

5 YOUR AVERAGE DAILY USE

Average daily kWh usage and average daily cost.

6 MEMBER MONTHLY MESSAGE

Important messages from your cooperative.

KEEP
SEND
Charges are due upon receipt. A 1.5% interest penalty will be added if payment is received after the due date.
A \$15 fee will be added if a delinquent notice is generated.
Tear here and return THIS PORTION with payment in the envelope

EnergyUnited
YOUR LOCAL CONNECTION

PO BOX 1831
Statesville, NC 28687-1831

KIOSK



FIRST LAST
123 ROAD STREET
CITY NAME, NC 27555-1234

Account # 2700276

Total Amount Due 12/05/2022 \$160.10

Amount Paid

We Accept:



ENERGYUNITED
PO BOX 1831
STATESVILLE NC 28687-1831



7 BILL PAYMENT STUB

Please include this self-addressed payment stub if paying by mail or night drop.
The barcode (labeled KIOSK) can be used at any of our kiosks.

HOW TO READ YOUR BILL

8 METER BILLING INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings and energy usage.

9 CURRENT ACTIVITY

Effective 1/1/23 EnergyUnited has implemented a new billing statement to separate your energy charges. The Basic Facilities Charge, Usage Charge, and WPCA were combined within Energy Charges. They are now separated.

10 USAGE GRAPH

A breakdown of your current charges and a 24-month usage graph.

11 ADDITIONAL INFO

Check this section for monthly information, updates, or photos.

12 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section.

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Automated Inquiries: 800-636-2371
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Account Number : 99999 Rate Description : RESIDENTIAL - 1PH Service Address: 123 ROAD STREET

Meter #	Description	Days	From	To	Previous	Present	Metered Usage	Meter Multiplier	Energy Usage
123456789	REGULAR	30	09/29/2022	10/29/2022	35968	37188	1220	1	1220

Current Activity

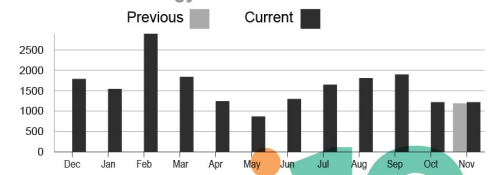
ENERGY CHARGES:

BASIC FACILITIES CHARGE	\$45.00
USAGE CHARGE (kWh)	\$88.94
WHOLESALE POWER COST ADJUSTMENT (WPCA)	\$7.32
SECURITY LIGHT (Quantity: 1) 39 kWh	\$9.29
RENEWABLE ENERGY MANDATE	\$0.75
TAXES	\$10.59

Total Current Activity

\$161.89

Your energy use over the last 24 months.



For more information on your usage, visit My EnergyHub on your computer or mobile device.



Other Ways to Pay Your Bill



Online
Pay your bill at
energyunited.com



Phone
Call 833-284-5048
to Pay by Phone



Mobile App
Download the My EnergyHub
app on iTunes or Google Play
Store



Kiosk or Drop Box
Your district office is:
STATESVILLE, 567 Mocksville
Highway, Statesville, NC 28625

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



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DOLLAR GENERAL
FAMILY DOLLAR

CVS
Walgreens

Speedway

7 ELEVEN

Learn more about My EnergyHub on our website EnergyUnited.com/MyEnergyHub

