

HOW TO READ YOUR BILL

1 ACCOUNT OVERVIEW

General account information including account number, member name, service address, billing date, current bill due date and previous account activity.

YNYN

EnergyUnited.
YOUR LOCAL CONNECTION

Account #: _____
Member Name: **JOHN DOE**
Billing Date: **04/03/2024**
Current Bill Due Date: **05/01/2024**
Previous Account Activity

| | |
|-------------------------------|-----------------|
| Previous Balance | \$159.00 |
| Payment Received - Thank You | -\$159.00 |
| Balance Forward | \$0.00 |
| Total Current Activity | \$130.00 |
| Total Amount Due | \$130.00 |

TOTAL AMOUNT DUE

\$130.00

DUE DATE 05/01/2024

Automated Inquiries: 800-636-2371
Member Support: 800-522-3793
Automated Payments: 833-284-5048
Power Outages: 800-386-4833
www.energyunited.com

2 ACCOUNT BALANCE

Your account balance and due date.

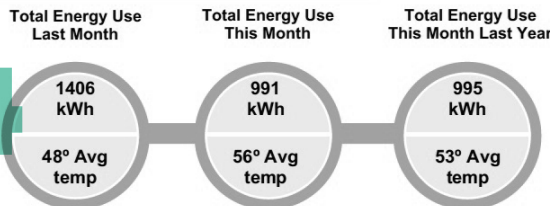
3 CONTACT INFORMATION

Ways to contact EnergyUnited.

4 MONTHLY ENERGY USE COMPARISON

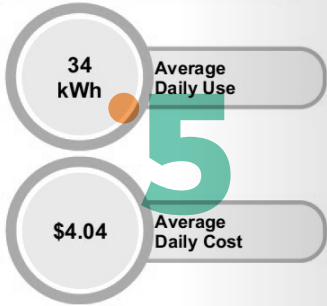
This area will help you understand how your current statement compares to last month and last year, as well as the impact of average temperatures.

Monthly Energy Use Comparison



Charge detail found on the back of this page.

Your Average Daily Use



5 YOUR AVERAGE DAILY USE

Average daily kWh usage and average daily cost.

6 MEMBER MONTHLY MESSAGE

Important messages from your cooperative.

Member Monthly Message

Our monthly bill message contains important, timely updates from EnergyUnited. Members can locate this information here, directly on their bills.



Charges are due upon receipt. A 1.5% interest penalty will be added if payment is received after the due date. A \$15 fee will be added if a delinquent notice is generated.

Tear here and return THIS PORTION with payment in the envelope



PO BOX 1831
Statesville, NC 28687-1831

Account #

Total Amount Due 05/01/2024 \$130.00
Amount Paid

We Accept:

ENERGYUNITED
PO BOX 1831 1
STATESVILLE NC 28687-1831

JOHN DOE
123 COOPERATIVE WAY
STATESVILLE, NC 28625

00000 0000000000 00000 00000 00000000

7 BILL PAYMENT STUB

Please include this self-addressed payment stub if paying by mail or night drop. The barcode on the left side can be used at any of our kiosks.



HOW TO READ YOUR BILL

8 METER BILLING INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings and energy usage.

9 CURRENT ACTIVITY

This section of your bill lists all current activity from the most recent billing cycle, including the Usage Charge and Basic Facilities Charge.

10 USAGE CHART

A breakdown of your current charges and a 24-month usage graph.

11 ADDITIONAL INFO

Check this section for monthly information, updates, or photos.

12 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section.



Automated Inquiries: 800-636-2371
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Account Number : Rate Description : RESIDENTIAL - 1PH Service Address: 123 COOPERATIVE WAY

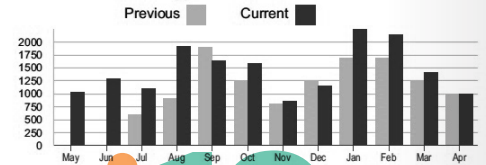
| Meter # | Description | Days | From | To | Previous | Present | Metered Usage | Meter Multiplier | Energy Usage |
|---------|-------------|------|------------|------------|----------|---------|---------------|------------------|--------------|
| REGULAR | | 29 | 03/04/2024 | 04/02/2024 | 50503 | 51494 | 991 | 1 | 991 |

Current Activity

ENERGY CHARGES:

| | |
|-------------------------------|-----------------|
| BASIC FACILITIES CHARGE | \$48.00 |
| USAGE CHARGE (kWh) | \$72.24 |
| RENEWABLE ENERGY MANDATE | \$0.75 |
| ROUND-UP CONTRIBUTION | \$0.54 |
| TAXES | \$8.47 |
| Total Current Activity | \$130.00 |

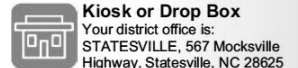
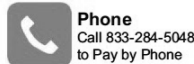
Your energy use over the last 24 months.



For more information on your usage, visit My EnergyHub on your computer or mobile device.



Other Ways to Pay Your Bill



Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



Vanilla Direct barcode is located here.



Learn more about My EnergyHub on our website EnergyUnited.com/MyEnergyHub

