

Please include this self-addressed payment stub if paying by mail or night drop. The barcode on the left side can be used at any of our kiosks.

# HOW TO READ YOUR BILL

## 8 METER BILLING INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings and energy usage.

## 9 CURRENT ACTIVITY

Effective 1/1/23 EnergyUnited has implemented a new billing statement to separate your energy charges. The Basic Facilities Charge, Usage Charge, and WPCA were combined within Energy Charges. They are now separated.

## 10 USAGE GRAPH

A breakdown of your current charges and a 24-month usage graph.

## 11 ADDITIONAL INFO

Check this section for monthly information, updates, or photos.

## 12 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section.

**EnergyUnited**  
YOUR LOCAL CONNECTION

Automated Inquiries: 800-636-2371  
Customer Service: 800-522-3793  
Automated Payments: 833-284-5048  
Power Outages: 800-386-4833  
[www.energyunited.com](http://www.energyunited.com)

Account Number : 99999 Rate Description : RESIDENTIAL - 1PH Service Address: 123 ROAD STREET

Meter #	Description	Days	From	To	Previous	Present	Metered Usage	Meter Multiplier	Energy Usage
123456789	REGULAR	30	09/29/2022	10/29/2022	35968	37188	1220	1	1220

### Current Activity

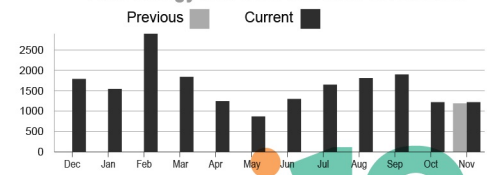
#### ENERGY CHARGES:

BASIC FACILITIES CHARGE	\$45.00
USAGE CHARGE (kWh)	\$88.94
WHOLESALE POWER COST ADJUSTMENT (WPCA)	\$7.32
SECURITY LIGHT (Quantity: 1) 39 kWh	\$9.29
RENEWABLE ENERGY MANDATE	\$0.75
TAXES	\$10.59

### Total Current Activity

\$161.89

### Your energy use over the last 24 months.



For more information on your usage, visit My EnergyHub on your computer or mobile device.



### Other Ways to Pay Your Bill



**Online**  
Pay your bill at  
[energyunited.com](http://energyunited.com)



**Phone**  
Call 833-284-5048  
to Pay by Phone



**Mobile App**  
Download the My EnergyHub  
app on iTunes or Google Play  
Store



**Kiosk or Drop Box**  
Your district office is:  
STATESVILLE, 567 Mocksville  
Highway, Statesville, NC 28625

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit [pay.vanilladirect.com/pages/retailers](http://pay.vanilladirect.com/pages/retailers)

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt).

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



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**DOLLAR GENERAL**  
**FAMILY DOLLAR**

**CVS**  
**Walgreens**

**Speedway**

**7 ELEVEN**

Learn more about My EnergyHub on our website [EnergyUnited.com/MyEnergyHub](http://EnergyUnited.com/MyEnergyHub)

