

Please include this self-addressed payment stub if paying by mail or night drop. The barcode on the left side can be used at any of our kiosks.

# HOW TO READ YOUR BILL

## 8 METER CONSUMPTION INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings, energy usage, and your monthly demand.

## 9 CURRENT ACTIVITY

The current activity section of your bill includes all charges from your most recent billing period. This includes Grid Access (formerly called Basic Facilities Charge), Usage Charges and other monthly fees.

## 10 USAGE GRAPH

A breakdown of your current charges and a 24-month usage graph.

## 11 ADDITIONAL INFO

Check this section for monthly information, updates, or photos.

## 12 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section.



Member Support 1-800-522-3793  
Outages and Payments 1-800-386-4833  
(1-800-EUNITED)  
[www.energyunited.com](http://www.energyunited.com)

Account Number : 99999 Rate Description : RESIDENTIAL - 1PH Service Address : 123 Any Street

### Meter Consumption

Meter #	Description	Days	Services From	To	Readings Previous	Present	Metered Usage	Meter Multiplier	Energy Usage	Demand
123456789	REGULAR	29	02/18/2025	03/19/2025	97211	98657	1446	1	1446	18.699

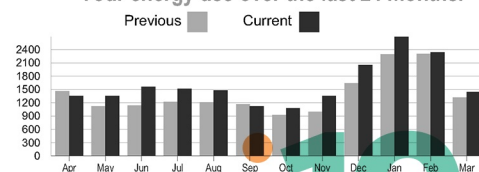
### Current Activity

#### ENERGY CHARGES:

GRID ACCESS	\$50.00
USAGE CHARGE (kWh)	\$105.41
RENEWABLE ENERGY MANDATE	\$0.75
TAXES	\$10.93

#### Total Current Activity

### Your energy use over the last 24 months.



For more information on your usage, visit My EnergyHub on your computer or mobile device.



### Other Ways to Pay Your Bill



**Online**  
Pay your bill at  
[energyunited.com](http://energyunited.com)



**Phone**  
Call 1-800-386-4833  
1-800-EUNITED



**Mobile App**  
Download the My EnergyHub  
app on iTunes or Google Play  
Store



**Kiosk or Drop Box**  
Your district office is:  
STATESVILLE, 567 Mocksville  
Highway, Statesville, NC 28625

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit [pay.vanilladirect.com/pages/retailers](http://pay.vanilladirect.com/pages/retailers)

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt).

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



**DOLLAR GENERAL**  
**FAMILY DOLLAR**

**CVS**  
**Walgreens**

**Speedway**

**7**  
**ELEVEN**

Learn more about My EnergyHub on our  
website [EnergyUnited.com/MyEnergyHub](http://EnergyUnited.com/MyEnergyHub)

