

HOW TO READ YOUR BILL

EnergyUnitedTM

1 ACCOUNT OVERVIEW

General account information including account number, member name, service address, billing date, current bill due date and previous account activity.

<div[](https://www.2accountbalance.com/2accountbalance.png)

Your account balance and due date.

3 CONTACT INFORMATION

Ways to contact EnergyUnited.

4 MONTHLY ENERGY USE COMPARISON

This area will help you understand how your current statement compares to last month and last year, as well as the impact of average temperatures.

5 YOUR AVERAGE DAILY USE

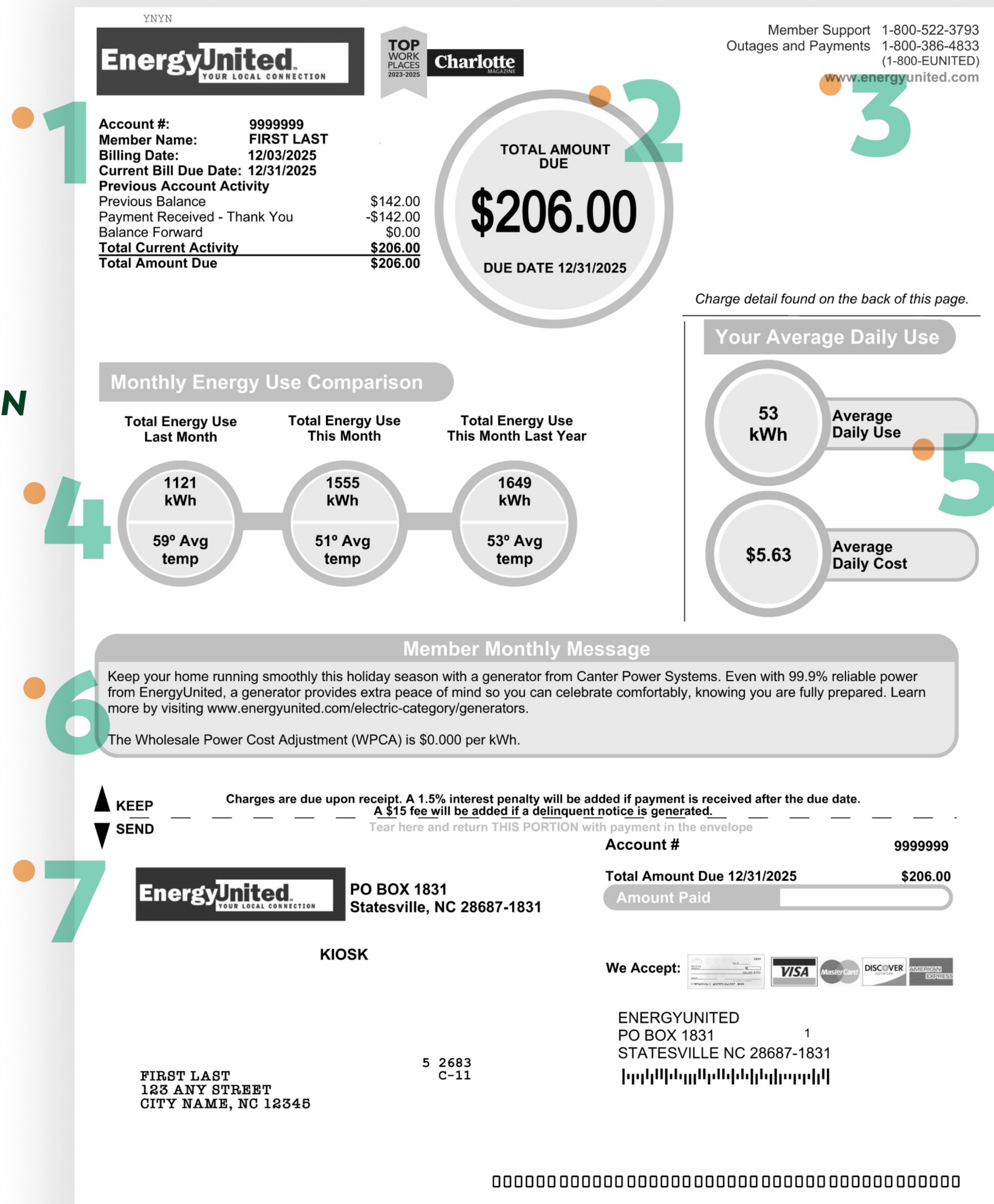
Average daily kWh usage and average daily cost

MEMBER MONTHLY MESSAGE

Important messages from your cooperative

7 BILL PAYMENT STUB

Please include this self-addressed payment stub if paying by mail or night drop. The barcode on the left side can be used at any of our kiosks.



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EnergyUnited
YOUR LOCAL CONNECTION

8 METER CONSUMPTION INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings, energy usage and peak demand.

9 CURRENT ACTIVITY

The current activity section of your bill includes all charges from your most recent billing period. This includes your Grid Access, Usage Charge, Peak Demand Charges and other monthly fees.

10 USAGE GRAPH

A breakdown of your current charges and a 24-month usage graph.

11 ADDITIONAL INFO

Check this section for monthly information, updates, or photos.

12 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section

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Account Number : 9999999 Rate Description : RESIDENTIAL - 1PH Service Address: ANY STREET, CITY NAME, NC 12345

Meter Consumption

Meter #	Description	Days	Services	From	To	Previous	Readings	Metered Usage	Meter Multiplier	Energy Usage	Peak Demand
1234456	REGULAR	29		11/03/2025	12/02/2025	906	2461	1555	1	1555	14.879

Current Activity

ENERGY CHARGES:	
GRID ACCESS	\$50.00
USAGE CHARGE (kWh)	\$75.73
PEAK DEMAND CHARGES (kW)	\$65.47
RENEWABLE ENERGY MANDATE	\$0.75
ROUND-UP CONTRIBUTION	\$0.61
TAXES	\$13.44
Total Current Activity	\$206.00

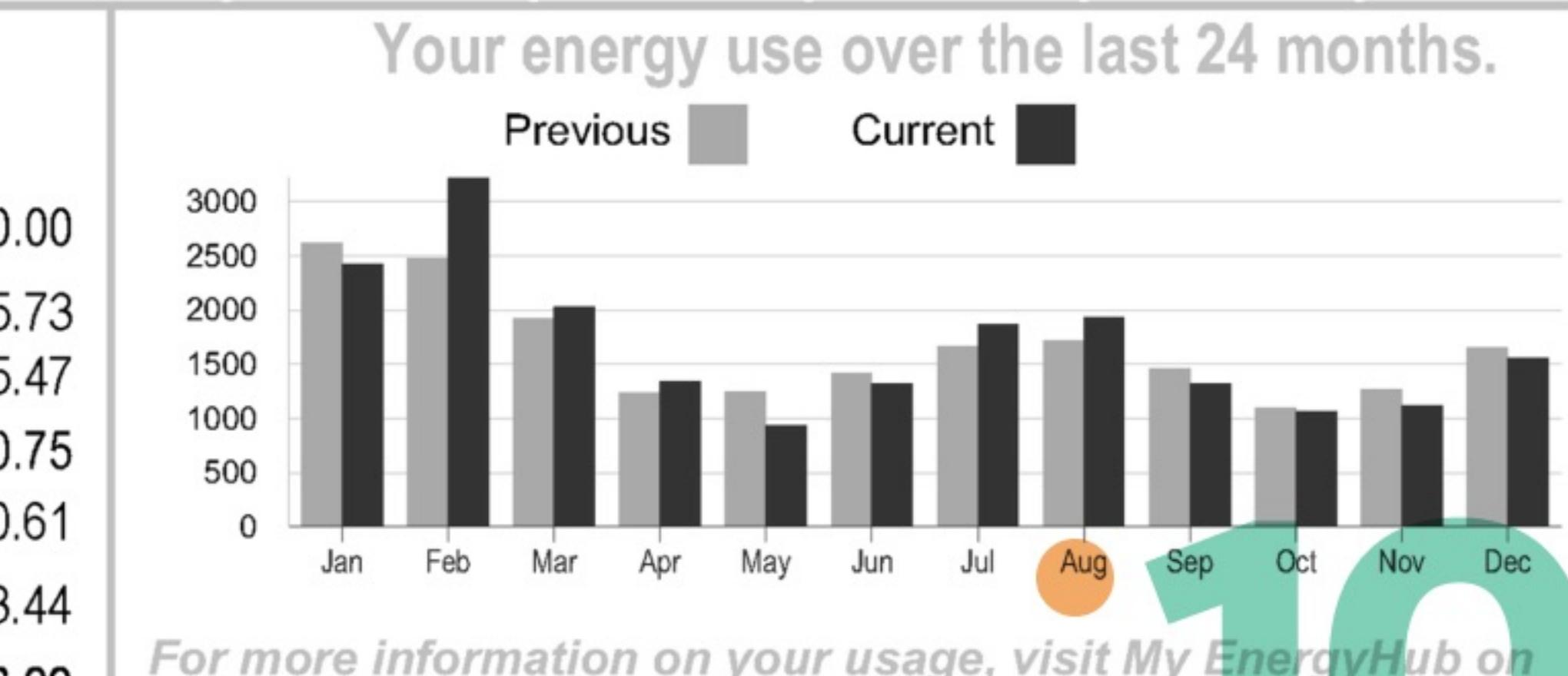
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Your energy use over the last 24 months.

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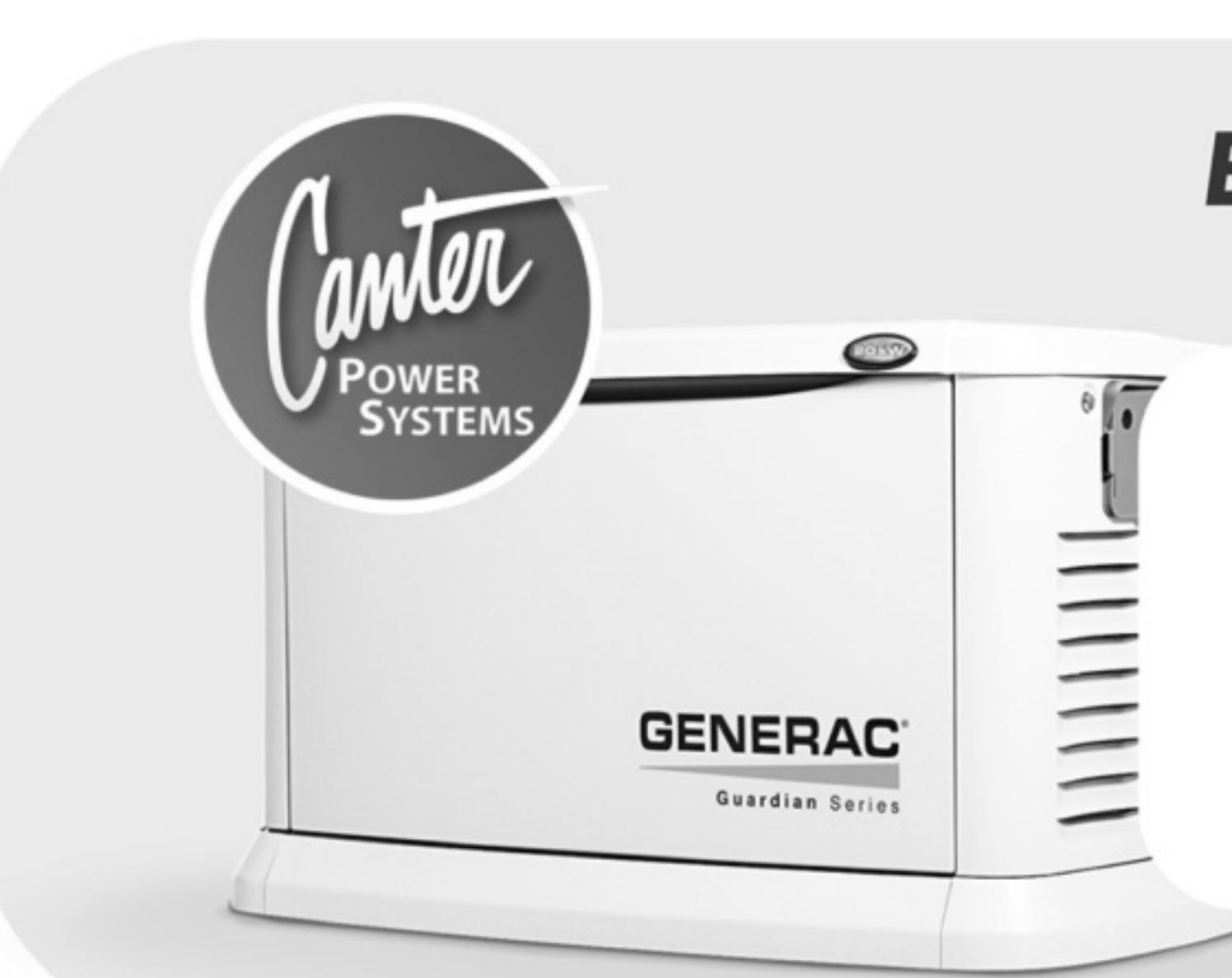
For more information on your usage, visit My EnergyHub on your computer or mobile device.

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BE READY WHEN THE POWER GOES OUT



PEACE OF MIND STARTS WITH A RELIABLE STANDBY GENERATOR.

Keep your home running smoothly this holiday season with a generator from Carter Power Systems. Even with 99.9% reliable power from EnergyUnited, a generator provides extra peace of mind so you can celebrate comfortably, knowing you're fully prepared.

Learn more by scanning the QR code

EnergyUnited.com/electric-category/generators/



Other Ways to Pay Your Bill



Online
Pay your bill at
energyunited.com



Phone
Call 1-800-386-4833
1-800-EUNITED



Mobile App
Download the My EnergyHub app on iTunes or Google Play Store



Kiosk or Drop Box
Your district office is:
LEXINGTON, 1900 Odell Owen
Road, Lexington, NC 27295



Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.

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DOLLAR GENERAL
FAMILY DOLLAR

CVS
Walgreens

Speedway

7-ELEVEN

LEARN MORE ABOUT
MY ENERGYHUB ON OUR WEBSITE
ENERGYUNITED.COM/MYENERGYHUB

