

HOW TO READ YOUR BILL

EnergyUnited
YOUR LOCAL CONNECTION

8 METER CONSUMPTION INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings, energy usage, and your monthly demand.

9 CURRENT ACTIVITY

The current activity section of your bill includes all charges from your most recent billing period. This includes Grid Access (formerly called Basic Facilities Charge), Usage Charges and other monthly fees.

10 USAGE GRAPH

A breakdown of your current charges and a 24-month usage graph.

11 ADDITIONAL INFO

Check this section for monthly information, updates, or photos.

12 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section.

Member Support 1-800-522-3793
Outages and Payments 1-800-386-4833
(1-800-EUNITED)
www.energyunited.com



Account Number : 99999 Rate Description : RESIDENTIAL - 1PH Service Address: ANY STREET, CITY NAME, NC 12345

Meter #	Description	Days	Services From	To	Readings Previous	Present	Metered Usage	Meter Multiplier	Energy Usage	Peak Demand
123456789	REGULAR	29	02/02/2026	03/03/2026	2401	3031	630	1	630	7.149

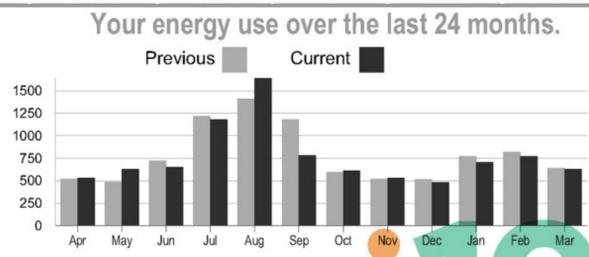
Current Activity

ENERGY CHARGES:

- GRID ACCESS \$50.00
- USAGE CHARGE (kWh) \$45.93
- WPCA (temporary, see bill message) \$3.97
- RENEWABLE ENERGY MANDATE \$0.75
- TAXES \$7.05

Total Current Activity \$107.70

Your energy use over the last 24 months.



For more information on your usage, visit My EnergyHub on your computer or mobile device.

FINAL SECONDS ON THE CLOCK: APPLY FOR SPORTS CAMP

The deadline to apply for the 2026 Cooperative All-Stars Sports Camp Scholarship is **March 31**. Fifth and sixth grade students are welcome to apply for the Wolfpack Women's Basketball Camp at NC State (June 14-17), and boys can apply to the Carolina Basketball School at UNC-Chapel Hill (June 27-30).

Visit EnergyUnited.com/Sports-Camps or scan the QR code to learn more.



Other Ways to Pay Your Bill

Online
Pay your bill at energyunited.com

Phone
Call 1-800-386-4833
1-800-EUNITED

Mobile App
Download the My EnergyHub app on iTunes or Google Play Store

Kiosk or Drop Box
Your district office is:
LEXINGTON, 1900 Odell Owen Road, Lexington, NC 27295

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers.

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



