

# HOW TO READ YOUR BILL



## 1 ACCOUNT OVERVIEW

General account information including account number, member name, service address, billing date, current bill due date and previous account activity.

## 2 ACCOUNT BALANCE

Your account balance and due date.

## 3 CONTACT INFORMATION

Ways to contact EnergyUnited.

## 4 MONTHLY ENERGY USE COMPARISON

This area will help you understand how your current statement compares to last month and last year, as well as the impact of average temperatures.

## 5 YOUR AVERAGE DAILY USE

Average daily kWh usage and average daily cost.

## 6 MEMBER MONTHLY MESSAGE

Important messages from your cooperative.

## 7 BILL PAYMENT STUB

Please include this self-addressed payment stub if paying by mail or night drop. The barcode on the left side can be used at any of our kiosks.

YNNN

**Account #:** 9999999  
**Member Name:** FIRST LAST  
**Billing Date:** 03/03/2026  
**Current Bill Due Date:** 03/30/2026  
**Previous Account Activity**

Previous Balance	\$163.64
Payment Received-Thank you	-\$163.64
<b>Balance Forward</b>	<b>\$0.00</b>
<b>Total Current Activity</b>	<b>\$178.93</b>
<b>Total Amount Due</b>	<b>\$178.93</b>

TOP WORK PLACES 2024

TOTAL AMOUNT DUE

# \$178.93

DUE DATE 03/30/2026

Member Support 1-800-522-3793  
 Outages and Payments 1-800-386-4833  
 (1-800-EUNITED)  
[www.energyunited.com](http://www.energyunited.com)

Monthly Energy Use Comparison

Total Energy Use Last Month	Total Energy Use This Month	Total Energy Use This Month Last Year
1306 kWh 37° Avg temp	1306 kWh 44° Avg temp	844 kWh 45° Avg temp

Charge detail found on the back of this page.

Your Average Daily Use

46 kWh

Average Daily Use

\$5.72

Average Daily Cost

Charges are due upon receipt. A 1.5% interest penalty will be added if payment is received after the due date. A \$15 fee will be added if a delinquent notice is generated.

Tear here and return THIS PORTION with payment in the envelope

<p>Account # 9999999</p> <p>Total Amount Due 03/30/2026 \$178.93</p> <p>Amount Paid <input style="width: 100%;" type="text"/></p>	<p><b>EnergyUnited</b> YOUR LOCAL CONNECTION</p> <p>PO BOX 1831 Statesville, NC 28687-1831</p> <p>KIOSK</p> <p>5 2468 C-0</p> <p>FIRST LAST 123 ANY STREET CITY NAME, NC 12345</p>
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We Accept:

ENERGYUNITED  
PO BOX 1831 1  
STATESVILLE NC 28687-1831

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# HOW TO READ YOUR BILL

**EnergyUnited**  
YOUR LOCAL CONNECTION

## 8 METER CONSUMPTION INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings, energy usage and peak demand.

8

## 9 CURRENT ACTIVITY

The current activity section of your bill includes all charges from your most recent billing period. This includes your Grid Access, Usage Charge, Peak Demand Charges and other monthly fees.

9

## 10 USAGE GRAPH

A breakdown of your current charges and a 24-month usage graph.

10

## 11 ADDITIONAL INFO

Check this section for monthly information, updates, or photos.

## 12 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section

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Member Support 1-800-522-3793  
Outages and Payments 1-800-386-4833  
(1-800-EUNITED)  
www.energyunited.com

Account Number : 9999999 Rate Description : RESIDENTIAL - 1PH Service Address: ANY STREET, CITY NAME, NC 12345

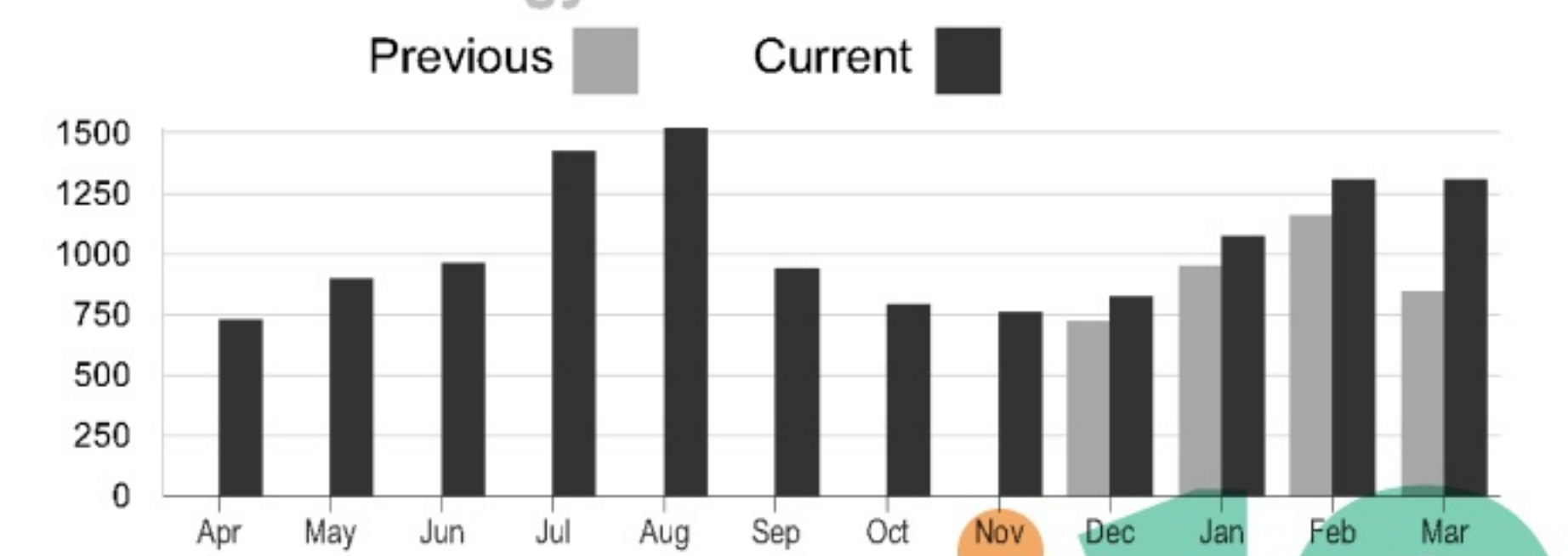
### Meter Consumption

Meter #	Description	Days	Services		Readings		Metered Usage	Meter Multiplier	Energy Usage	Peak Demand
			From	To	Previous	Present				
1234456	REGULAR	28	02/02/2026	03/02/2026	1816	3122	1306	1	1306	8.562

### Current Activity

GRID ACCESS	\$50.00
USAGE CHARGE (kWh) 1,306 @ \$0.0487	\$63.60
PEAK DEMAND CHARGE (kW) 8.562 @ \$4.40	\$37.67
WPCA (temporary, see bill message)	\$8.23
SURGE PROTECTION SERVICE	\$6.99
RENEWABLE ENERGY MANDATE	\$0.75
TAXES	\$11.69
<b>Total Current Activity</b>	<b>\$178.93</b>

### Your energy use over the last 24 months.



For more information on your usage, visit My EnergyHub on your computer or mobile device.

### Other Ways to Pay Your Bill



**Online**  
Pay your bill at  
energyunited.com



**Phone**  
Call 1-800-386-4833  
1-800-EUNITED



**Mobile App**  
Download the My EnergyHub  
app on iTunes or Google Play  
Store



**Kiosk or Drop Box**  
Your district office is:  
MADISON, 4626 NC Highway  
704, Madison, NC 27025

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit [pay.vanilladirect.com/pages/retailers](http://pay.vanilladirect.com/pages/retailers)

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt).

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



**DOLLAR GENERAL**  
**FAMILY DOLLAR**

**CVS**  
**Walgreens**

**Speedway**

**7 ELEVEN**

**LEARN MORE ABOUT  
MY ENERGYHUB ON OUR WEBSITE  
[ENERGYUNITED.COM/MYENERGYHUB](http://ENERGYUNITED.COM/MYENERGYHUB)**

