

# HOW TO READ YOUR BILL



## 1 ACCOUNT OVERVIEW

General account information including account number, member name, service address, billing date, current bill due date and previous account activity.

## 2 ACCOUNT BALANCE

Your account balance and due date.

## 3 CONTACT INFORMATION

Ways to contact EnergyUnited.

## 4 MONTHLY ENERGY USE COMPARISON

This area will help you understand how your current statement compares to last month and last year, as well as the impact of average temperatures.

## 5 YOUR AVERAGE DAILY USE

Average daily kWh usage and average daily cost.

## 6 MEMBER MONTHLY MESSAGE

Important messages from your cooperative.

## 7 BILL PAYMENT STUB

Please include this self-addressed payment stub if paying by mail or night drop. The barcode on the left side can be used at any of our kiosks.

EnergyUnited  
YOUR LOCAL CONNECTION

Account #: 9999999  
Member Name: FIRST LAST  
Billing Date: 05/27/2026  
Current Bill Due Date: 06/24/2026

Previous Account Activity

|                               |                 |
|-------------------------------|-----------------|
| Previous Balance              | \$111.42        |
| Payment Received - Thank You  | -\$111.42       |
| Balance Forward               | \$0.00          |
| <b>Total Current Activity</b> | <b>\$135.02</b> |
| <b>Total Amount Due</b>       | <b>\$135.02</b> |

TOP WORK PLACES 2024

Charlotte MAGAZINE

TOTAL AMOUNT DUE

# \$135.02

DUE DATE 06/24/2026

Member Support 1-800-522-3793  
Outages and Payments 1-800-386-4833  
(1-800-EUNITED)  
[www.energyunited.com](http://www.energyunited.com)

Charge detail found on the back of this page.

Your Average Daily Use

23 kWh

Average Daily Use

\$3.82

Average Daily Cost

Monthly Energy Use Comparison

| Total Energy Use Last Month | Total Energy Use This Month | Total Energy Use This Month Last Year |
|-----------------------------|-----------------------------|---------------------------------------|
| 674 kWh<br>63° Avg temp     | 774 kWh<br>64° Avg temp     | 708 kWh<br>68° Avg temp               |

Member Monthly Message

Due to unusually high natural gas prices during recent cold winter weather, a temporary Wholesale Power Cost Adjustment (WPCA) will appear on bills beginning in March and is expected to end in December. This adjustment allows EnergyUnited to recover higher-than-normal energy costs already paid on behalf of our members. The WPCA rate is \$0.0063 per kWh. For example, a home using 1,100 kWh per month would see an estimated increase of \$6.93 on the monthly bill.

Charges are due upon receipt. A 1.5% interest penalty will be added if payment is received after the due date. A \$15 fee will be added if a delinquent notice is generated.

Tear here and return THIS PORTION with payment in the envelope

EnergyUnited  
YOUR LOCAL CONNECTION

PO BOX 1831  
Statesville, NC 28687-1831

Account # 9999999

Total Amount Due 06/24/2026 \$135.02

Amount Paid

We Accept:

ENERGYUNITED  
PO BOX 1831 17  
STATESVILLE NC 28687-1831

4 3342

FIRST LAST  
123 ANY STREET  
CITY NAME, NC 12345

000000 000000 000000 000000 000000 000000 000000 000000 000000 000000

# HOW TO READ YOUR BILL

**EnergyUnited**  
YOUR LOCAL CONNECTION

## 8 METER CONSUMPTION INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings, energy usage and peak demand.

## 9 CURRENT ACTIVITY

The current activity section of your bill includes all charges from your most recent billing period. This includes your Grid Access, Usage Charge, Peak Demand Charges and other monthly fees.

## 10 USAGE GRAPH

A breakdown of your current charges and a 24-month usage graph.


## 11 ADDITIONAL INFO

Check this section for monthly information, updates, or photos.

## 12 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section

Member Support 1-800-522-3793  
Outages and Payments 1-800-386-4833  
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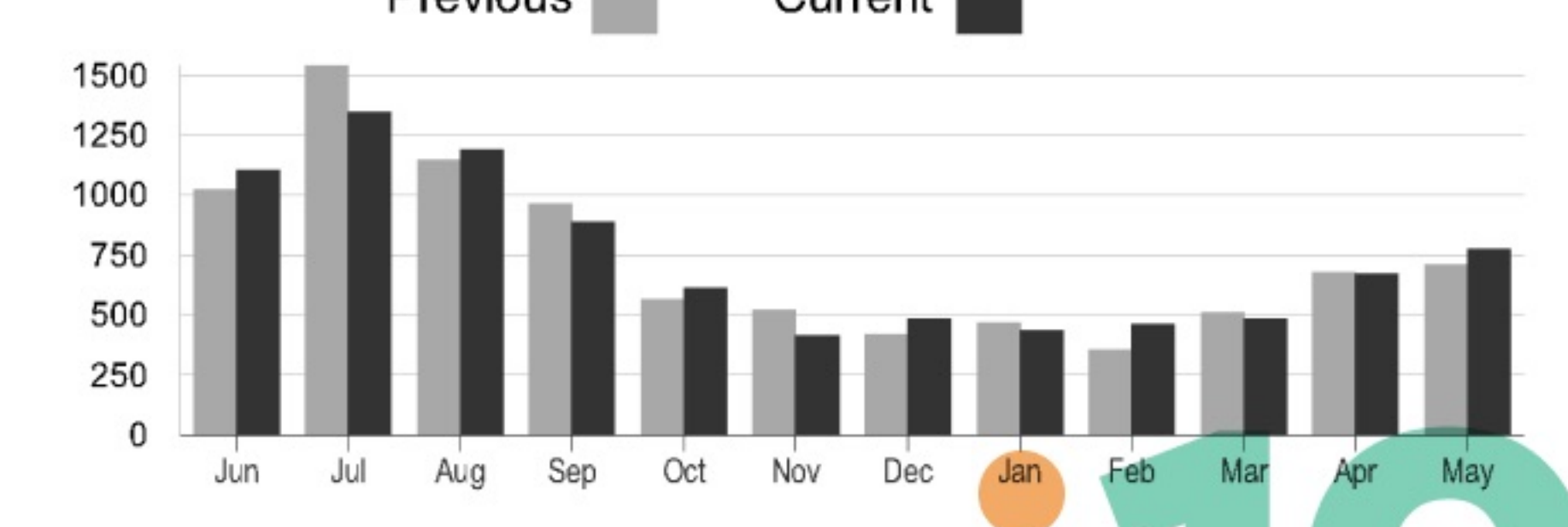
Account Number : 9999999    Rate Description : RESIDENTIAL - 1PH    Service Address: ANY STREET, CITY NAME, NC 12345

| Meter # | Description | Days | Services   |            | Readings |         | Metered Usage | Meter Multiplier | Energy Usage | Peak Demand |
|---------|-------------|------|------------|------------|----------|---------|---------------|------------------|--------------|-------------|
|         |             |      | From       | To         | Previous | Present |               |                  |              |             |
| 1234456 | REGULAR     | 33   | 04/23/2026 | 05/26/2026 | 2900     | 3674    | 774           | 1                | 774          | 7.470       |

**Current Activity**

|  |                 |
|--|-----------------|
| GRID ACCESS                            | \$50.00         |
| USAGE CHARGE (kWh) 774 @ \$0.0487      | \$37.69         |
| PEAK DEMAND CHARGE (kW) 7.470 @ \$4.40 | \$32.87         |
| WPCA (temporary, see bill message)     | \$4.88          |
| RENEWABLE ENERGY MANDATE               | \$0.75          |
| TAXES                                  | \$8.83          |
| <b>Total Current Activity</b>          | <b>\$135.02</b> |

**Your energy use over the last 24 months.**



For more information on your usage, visit [My EnergyHub](#) on your computer or mobile device.

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**Other Ways to Pay Your Bill**

**Online**  
Pay your bill at [energyunited.com](http://energyunited.com)

**Phone**  
Call 1-800-386-4833  
1-800-EUNITED







**Mobile App**  
Download the My EnergyHub app on iTunes or Google Play Store

**Kiosk or Drop Box**  
Your district office is:  
LEXINGTON, 1900 Odell Owen Road, Lexington, NC 27295

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit [pay.vanilladirect.com/pages/retailers](http://pay.vanilladirect.com/pages/retailers)

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt).

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.

**LEARN MORE ABOUT MY ENERGYHUB ON OUR WEBSITE**  
[ENERGYUNITED.COM/MYENERGYHUB](http://ENERGYUNITED.COM/MYENERGYHUB)

