

ENERGYADVANTAGE RATE FAQs

1. What changed with my EnergyUnited bill in April 2026?

The rate now includes a fixed charge, a peak energy rate at 19 cents per kWh and an off-peak energy rate at 4.87 cents per kWh.

EnergyUnited's Rate Structure:

- Grid Access
- On-Peak — per kilowatt-hour (kWh)
- Off-Peak — per kilowatt-hour (kWh)
- EnergyAdvantage fee: \$7.80

2. Why did EnergyUnited implement this rate structure?

The new rate structure helps make sure your bill better reflects the real cost of providing electricity. It also better matches how EnergyUnited pays for power, helping keep costs fair and affordable for all members.

3. How does this change impact me?

The total amount you pay will depend on how and when you use electricity. By using more energy during off-peak hours, members can minimize costs.

For a summer scenario: If you are cooling your home down by several degrees, using the oven in excess and drying clothes during Summer Peak Demand Hours (April – October), which is between 3 PM and 7 PM, you will see an increase due to using an excess of energy during these hours.

For a winter scenario: If you are using multiple large appliances during the Winter Peak Demand Hours (November – March), which is between 6 AM and 10 AM, you will see an increase due to using an excess of energy during these hours.

4. Are there tools available to help me save on my energy bill?

My EnergyHub allows you to see energy usage to help you better understand your energy saving opportunities. This tool also provides demand information so that you can be best equipped to manage energy costs. The EnergyUnited website also offers support for members to help you manage your power bill.

5. What are peak hours?

These times are when energy consumption is the highest and most expensive.

Summer (April - October): 3:00 PM – 7:00 PM

Winter (November - March): 6:00 AM – 10:00 AM

6. Is this a rate increase?

Yes, on-peak energy usage is a new charge. However the new rate better matches how EnergyUnited pays for power, helping keep costs fair and affordable for members. Pay less during off-peak hours, pay more during on-peak hours.

7. Why are there peak hours?

This is when power costs EnergyUnited the most to purchase for our members.

8. How can I view my on-peak and off-peak energy usage?

Members can view their on-peak and off-peak usage on My EnergyHub.