HOW TO READ YOUR BILL

EnergyUnited™ YOUR LOCAL CONNECTION

1 ACCOUNT OVERVIEW

General account information including account number, member name, service address, billing date, current bill due date and previous account activity.

2 ACCOUNT BALANCE

Your account balance and due date.

3 CONTACT INFORMATION

Ways to contact EnergyUnited.

4 MONTHLY ENERGY USE COMPARISON

This area will help you understand how your current statement compares to last month and last year, as well as the impact of average temperatures.

5 YOUR AVERAGE DAILY USE

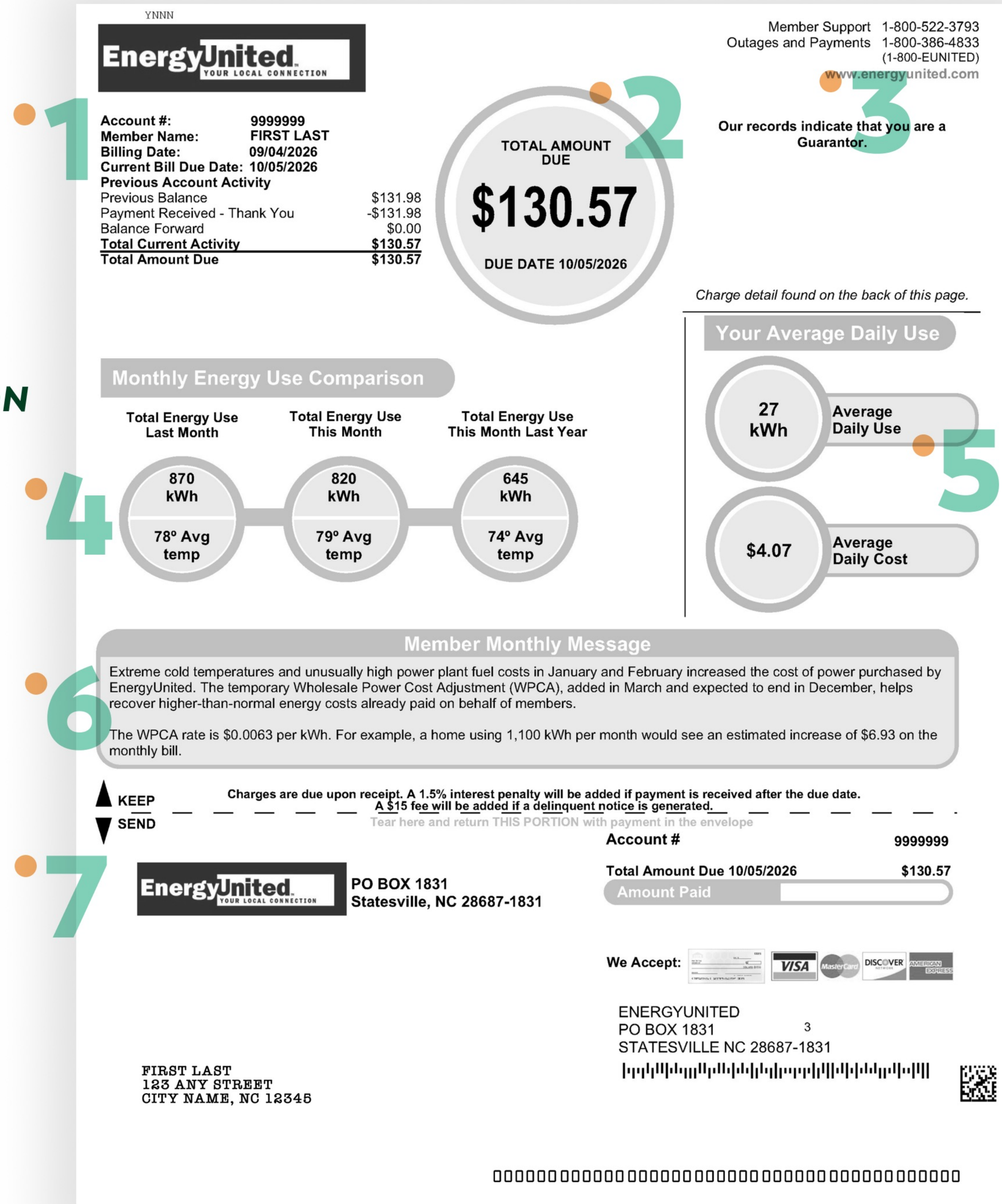
Average daily kWh usage and average daily cost.

6 MEMBER MONTHLY MESSAGE

Important messages from your cooperative.

7 BILL PAYMENT STUB

Please include this self-addressed payment stub if paying by mail or night drop. The barcode on the left side can be used at any of our kiosks.



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8 METER CONSUMPTION INFORMATION

This area displays your account number, rate description, service address, meter number, reading description, meter readings, energy usage and peak demand.

9 CURRENT ACTIVITY

The current activity section of your bill includes the date and time when your peak demand occurred during the billing cycle. This section also includes all charges during the billing period, such as the Grid Access fee, Usage Charge, Peak Demand Charges and other monthly fees.

10 USAGE GRAPH

A breakdown of your current charges and a 24-month usage graph.

11 ADDITIONAL INFO

Check this section for monthly information, updates, or photos.

12 OTHER WAYS TO PAY YOUR BILL

This area shows all the different ways you can pay your bill. Payments can also be made at various retail locations through Vanilla Direct using the barcode at the bottom left side of this section

EnergyUnited™ YOUR LOCAL CONNECTION

Member Support 1-800-522-3793
Outages and Payments 1-800-386-4833
(1-800-EUNITED)
www.energyunited.com

8

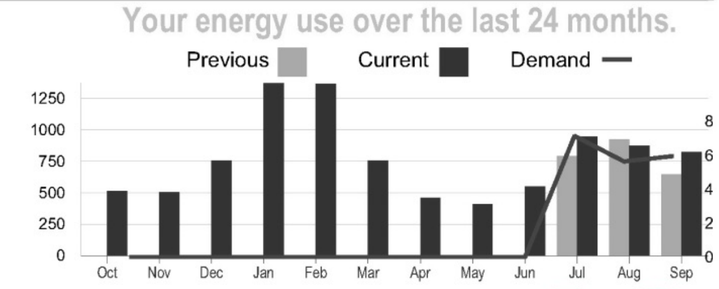
Account Number : 9999999 **Rate Description : RESIDENTIAL - 1PH** **Service Address: ANY STREET, CITY NAME, NC 12345**

Meter #	Description	Days	Services From	Services To	Readings Previous	Readings Present	Metered Usage	Meter Multiplier	Energy Usage	Peak Demand
1234456	REGULAR	30	08/04/2026	09/03/2026	7402	8222	820	1	820	5.950

9

Current Activity	
GRID ACCESS	$50.00
USAGE CHARGE (kWh) 820 @ $0.0487	$39.93
PEAK DEMAND CHARGE (kW) 5.950 @ $4.40	$26.18
Peak demand occurred on 08/10 at 6:45 PM	
WPCA (temporary, see bill message)	$5.17
RENEWABLE ENERGY MANDATE	$0.75
TAXES	$8.54
Total Current Activity	**$130.57**

Your energy use over the last 24 months.



For more information on your usage, visit My EnergyHub on your computer or mobile device.

10

11

Other Ways to Pay Your Bill

Online
Pay your bill at energyunited.com

Phone
Call 1-800-386-4833
1-800-EUNITED

Mobile App
Download the My EnergyHub app on iTunes or Google Play Store

Kiosk or Drop Box
Your district office is:
MADISON, 4626 NC Highway 704, Madison, NC 27025

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a $1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt.

The majority of participating locations will accept cash payments up to a maximum amount of $500.00.

12

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LEARN MORE ABOUT MY ENERGYHUB ON OUR WEBSITE
ENERGYUNITED.COM/MYENERGYHUB