

# WE'VE GOT YOUR INFO ON LOCK

Sharing credit card details and Social Security numbers can be scary, but not when you're a valuable part of the largest electric co-op in North Carolina. To protect over 106,000 members, EnergyUnited has implemented an in-depth technology strategy, which includes:

- Strict "no sell or share" data policy
- Social Security number encryption
- Social Security number account authentication
- Annual cybersecurity training for all employees
- State-of-the-art software defense system

If it seems like we protect your personal information like it's our own, that's because we do. It's just another way we're helping you remember—*you're a member.*



1-800-522-3793 | ENERGYUNITED.COM

**EnergyUnited**  
YOUR LOCAL CONNECTION

# SCAMMERS

THEY'RE NOT WORTH THE ENERGY

Have you ever gotten a call from an unfamiliar number, posing as EnergyUnited and asking for "immediate payment or else"? Beware: It was a scammer.

## HERE'S WHAT YOU NEED TO KNOW TO BEAT THEM AT THEIR OWN GAME

- 🔒 Scammers often use local phone numbers, so check your caller ID
- 🔒 EnergyUnited will never call and request your credit or debit card information over the phone
- 🔒 EnergyUnited would never require a Visa gift card as the only payment method
- 🔒 Residential and commercial account holders are both potential targets
- 🔒 When in doubt, check your account, or call EnergyUnited at **1-800-522-3793**

**YOUR INFORMATION SECURITY WILL ALWAYS BE A TOP PRIORITY.  
FOLLOW US ON SOCIAL MEDIA TO STAY AWARE OF NEW AND EXISTING SCAMS.**

