

CONNECT

ENERGYUNITED'S MONTHLY NEWSLETTER FOR MEMBER-OWNERS

THE MORE OPTIONS, THE BETTER

CHOOSE THE WAY YOU PAY



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LET'S TALK ABOUT PAYMENT OPTIONS

In over 80 years of serving our member-owners, we've learned a thing or two. Aside from our Core Values, change has remained the only constant, particularly when it comes to the development of technology and how it impacts the way we do business. That's why we've made it a top priority to vet new innovations and, when appropriate, adopt them for the good of our member base. The latest example of our pioneering strategy? Billing.

As we head into the next chapter of EnergyUnited, we've taken what has long been a rudimentary process and added new, more convenient and environmentally conscious options for paying your monthly energy bill—lots of them. Examples include payments via bank draft, phone, online, payment kiosk and the EnergyUnited app. Plus, you can eliminate the use of paper with flexible and convenient e-billing. The choice is yours, from now until forever. **ISN'T IT GOOD TO BE A MEMBER?**

CHOOSE THE WAY YOU PAY

BANK DRAFT

PHONE

KIOSK

ONLINE PAYMENT

EU ACCOUNT APP

BUDGET BILLING

GO PAPERLESS AND PAY YOUR BILLS WITH EASE.

SIGN UP FOR E-BILL!

A SUSTAINABLE, PAPERLESS WAY TO RECEIVE YOUR BILL

Log in to your EU portal account → Click the option for e-billing → Select the "Sign Up" button → Enter your email address → Click "Sign Up"

To learn more about e-billing and our flexible payment options, visit EnergyUnited.com or contact a member of our Customer Care Team at 1-800-522-3793.

FROM THE DESK OF THE CEO

When I think of the month of November, two things come to mind: beautiful autumn weather in North Carolina and thankfulness. While I could go on and on about the beauty of the leaves changing, this letter is dedicated to the latter.

For the better part of my career, it has been my distinct honor to champion the co-op cause, first as an employee of Davidson EMC and currently as the CEO of EnergyUnited. This company has conducted mergers and acquisitions to evolve over the past 80 years, strengthening our expertise and growing into the largest not-for-profit energy co-op in the state. Through it all, we've remained true to our rural roots and Core Values, the lights that guide us forward.

To each and every one of you who has donated to the EnergyUnited Foundation, voted in our board of directors elections, joined a MAC, helped us give back to our communities or anything else, thank you. I am forever grateful for your active engagement and participation as none of what we've accomplished, and will accomplish, would be possible without it. A cooperative is only as good as the member-owners who firm its ranks, and based on our history, I wouldn't have it any other way.

Finally, I'd like to send a special thanks to the men and women in our co-op who have served in our country's armed forces. We live in the home of the free because of brave souls like you who put your lives on the line to protect our values. Without their courage and strength, we wouldn't have the freedom that makes our country so great.

Wishing you and your family a Happy Thanksgiving, from all of us here at EnergyUnited.

H. Wayne Wilkins

H. Wayne Wilkins

RECAP: 2018 ANNUAL MEETING

HERE'S TO ANOTHER SUCCESSFUL YEAR AND AN EVEN BRIGHTER FUTURE WITH OUR THREE RE-ELECTED BOARD MEMBERS LEADING THE WAY.

On Thursday, September 20, EnergyUnited hosted its 20th Annual Meeting of Members and celebrated its 80th year as a co-op family. During the one hour meeting, CEO Wayne Wilkins talked about the status of the co-op, while president of the board, Dr. Max Walser, focused on member satisfaction and what enhancements are being made to best serve our members.

NEVER MISS A BEAT. DISCOVER THE LATEST FROM ENERGYUNITED AT ENERGYUNITEDBLOG.COM

OUR FAVORITE GRILLED TURKEY RECIPE JUST IN TIME FOR THANKSGIVING

Every holiday is unique and special in its own way. But when it comes to enjoying good eats in good company, Thanksgiving takes the turkey.

Stop by your local EnergyUnited Propane office and refill your tank. Strap on your favorite apron. Then meet us on the deck or driveway. We've got a grilled turkey recipe your family will love and some sides suggestions to complete the best feast of the year. **WHO'S HUNGRY?**

PREP: 30 M | COOK: 3 H | READY IN: 3 HRS 45 M

INGREDIENTS

- 12-pound turkey (whole)
- 1 tablespoon vegetable oil
- 1 teaspoon Italian seasoning
- Salt and pepper (to taste)

DIRECTIONS

- Step 1: Prepare outdoor propane gas grill for indirect medium-high heat.
- Step 2: Rinse turkey and pat dry.
- Step 3: Turn wings back and put legs to tucked position.
- Step 4: Brush with oil and garnish inside and outside with Italian seasoning, salt and pepper.

- Step 5: Place turkey on a metal grate inside a large roasting pan. Arrange pan on propane gas grill.
- Step 6: Grill for 2 to 3 hours (target temp: 180 degrees F or 85 degrees C).
- Step 7: Remove turkey from grill and let cool for 15 minutes before carving.
- Step 8: Check finished temperature to make sure it's cooked to 180 degrees F and enjoy.

To learn more about EnergyUnited Propane and our unique service perks, visit EnergyUnited.com/Propane.

CONGRATS TO OUR VOTE & WIN CONTEST WINNERS

Turns out voting in the 2018 Board of Directors Election didn't just involve you in EnergyUnited's democratic process. It also gave you a chance to win one of three \$100 Visa gift cards. Just as these folks.

ALVA HEGE YOUNG
Lexington

JULIA WILLIAMS
Denver

TERRY S.
Mooreville



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EnergyUnited Electric Cooperative

