

CONNECT

ENERGYUNITED'S MONTHLY NEWSLETTER FOR MEMBER-OWNERS



LOOKS BRIGHT

A GLANCE AT THE PAST YEAR, AND A PLAN FOR THE YEAR AHEAD



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THE POWER OF GROWTH

YOUR LOCAL CONNECTION TO ECONOMIC DEVELOPMENT

NORTH CAROLINA IS GETTING ENERGIZED WITH ECONOMIC DEVELOPMENT AND OPPORTUNITY.

It is often stated that economic development is a team sport. The initiatives, strategies and hard work of recruiting new businesses to North Carolina are the direct result of continual collaboration at the city, county and state levels. 2018 was no exception. Many new projects and expansions were announced across our service territory, including Borealis in Taylorsville; Kurz, Daumar and Oerlikon in Huntersville; Yokohama in Cornelius; Mack Molding in Statesville; and the Davie Industrial Center in Davie County.

These new business developments are not only a boom to the NC economy and employment rate, but also to EnergyUnited. Serving as the electric provider to these new projects not only enables us to grow and enhance our infrastructure, but also benefits the communities we serve tremendously. We are proud to stand as the local connection to our members across the state.

North Carolina's growth has run in tandem with our own. 2018 allowed us to open a new office space for the Denver propane office, install three new pay kiosks across our locations, and launch our new interactive tool, EnergyAdvisor, designed to help you save energy, and money off of every bill.

WE'VE ACCOMPLISHED A LOT THIS YEAR, BUT IT'S REALLY JUST THE BEGINNING.

We will continue to work closely with economic development organizations that are actively engaged in bringing new businesses to EnergyUnited's 19-county territory. In 2019 we will increase our engagement with these organizations, and will work hard to strengthen our relationships with existing industry members so the communities we serve will continue to benefit from job growth.

We look forward to taking our learnings, insights and optimism into the year ahead: to remain your local connection to electricity, propane and powerful resources for years to come, and to put our members first in everything we do. From the bottom of our hearts here at EnergyUnited, we thank you for trusting us to empower your world.

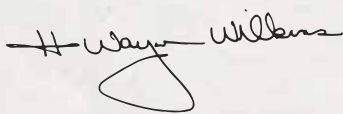
A LOOK AT THE PAST, A PLAN FOR THE FUTURE

FROM THE DESK OF THE CEO

When we look back on the past year, many notable stories come to mind. We reflect with a smile knowing that we faithfully stayed true to our promise of providing you, our member-owners, with energy services that are safe, affordable and reliable. The year was not without challenges as we weathered two major storms, each presenting us with an opportunity to demonstrate our relentless commitment to keeping your lights on.

In 2018, we focused on finding ways to help you save time and money. In July we launched a state-of-the-art tool, EnergyAdvisor, crafted to help you find ways to save energy and lower your bill. And for your added convenience, we now have payment kiosks at four of our office locations so you can make payments 24/7. Serving our communities was also top-of-mind in 2018. We provided teachers with more than \$40,000 in grants through our Bright Ideas program, and used funds from our Round-up program to help those in need.

2019 is shaping up to be another year of change and opportunity as new technology continues to provide a platform for improving reliability, enhancing communication and enabling electronic transactions. What will never change, however, is our commitment to providing safe, reliable and low-cost energy to our members, our dedication to serving our communities, and our promise to serve as your local connection.



H. Wayne Wilkins, CEO



EMPOWERING THE FUTURE: ONE BRIGHT IDEA AT A TIME.

The future looks bright—and now, thanks to North Carolina’s great teachers and EnergyUnited’s donations of over \$40,000, it just got a little brighter. This year, EnergyUnited has recognized 37 teachers across our great state with a donation to fund innovative, creative and engaging classroom projects in topics like 3-D technology, robotics, virtual reality, STEM, the environment and more.

EnergyUnited is one of the 26 member-owned cooperatives in the state to offer Bright Ideas grants to our local educators. This past autumn alone, North Carolina’s electric cooperatives awarded close to \$600,000 statewide in Bright Ideas education grants. Since its inception in 1994, NC co-ops have collectively awarded more than \$11.5 million to Tar Heel teachers. Now that’s powerful.

WEATHER THE STORM THIS SEASON



STAY WARM:

Plan your backup source for heat. A generator, propane-powered gas logs, and furnace are all good alternatives. Simple things like warm clothing and thick socks are another solution to staying cozy.



STAY SAFE:

We know it’s tempting to venture out into the snow to see what’s going on in the neighborhood. We don’t recommend this; however, if you do, please be cautious and avoid downed lines.



STAY PREPARED:

Infants, the elderly, and those with medical needs require more preparation than most. Be sure to have formula, extra heat sources, and prescriptions filled before a storm hits.



STAY FED:

Be sure to buy enough nonperishable food (like canned goods, crackers and bread) along with plenty of water to last you and your family at least three days.



STAY UP TO DATE:

Our website, phone line and mobile app are all wonderful resources to report power outages and stay informed about power returning. Contact us at 1-800-522-3793.



STAY CALM:

The best thing to do in inclement weather is to stay calm. Report an outage and rest easy knowing that we’re doing everything in our power to make it right.

