

CONNECT

ENERGYUNITED'S MONTHLY NEWSLETTER FOR MEMBER-OWNERS

IN THIS ISSUE

WINTER STORM SAFETY

POWER YOUR
SEASON WITH
PROPANE

YOUR LOCAL
CONNECTION TO
COMMUNITY



WEATHERING THE
STORM WITH EU

HOW TO STAY SAFE BEFORE, DURING, & AFTER A WINTER STORM

BEFORE IT HITS

Prepare for inclement weather by making sure you have an emergency supply kit and contingency plan in place for worst-case scenarios. This might include acquiring a generator and/or a propane line, and picking up ample food, water, and prescriptions for you, your family, and your pets.

DURING A STORM


It's tempting to stay indoors when the snow begins to fall, but it's best to get ahead of the shoveling as it's happening. Get out periodically to shovel during the storm to avoid a huge task once it's settled. Avoid driving if possible, and practice moderate acceleration and deceleration if you do. As always, report an outage as soon as it happens on the **EnergyUnited App** or website, or by calling 1-800-522-3793 and be sure to check our Facebook and Twitter pages during a storm for updates.

THE AFTERMATH

Stay up to date on the latest by keeping in touch with us and listening to your local news. Look in on others who may require extra assistance, like neighbors and nearby family. Know the signs of hypothermia and frostbite and treat them immediately. Avoid driving until roads are improved and access is safe.



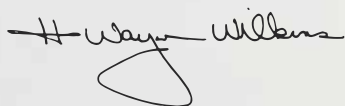
FROM THE DESK OF THE CEO



As a reliable energy partner, we are keenly focused on being responsive to your needs. And when it comes to winter weather, we work to make sure you have access to everything you need to stay up to date on power outages, updates in service within the area, and a means to contact us at any time. After all, power outages aren't a 9-to-5 thing, which is why we're always standing by to act fast, answer calls, and provide service when needed.

It's our goal to make sure you're never in the dark for too long, but we can't control the weather. That's why we also provide access to affordable propane or natural gas generators that act as a power lifeline for when weather gets the best of us. If you're a family that has additional energy needs for medical, family, livestock, or agriculture, then consider bridging the gap between outage and restoration with a home generator. They're specifically designed to keep your lights on, appliances running, and your family safe during severe weather.

At EnergyUnited we pride ourselves on providing reliable service. In 2018, we maintained a reliability rating of 99.98% and pledge to uphold or improve that rating in the new year. Thanks for choosing EnergyUnited as your trusted, reliable, and responsive energy provider.



H. Wayne Wilkins

POWER UP

YOUR POWER OUTAGE

Generac provides what you need to power through the dark times. This generator senses power outages and kicks in automatically, right to your electric panel. We can't control the weather, but we can control how prepared we choose to be.

CALL OUR GENERATOR EXPERTS
to talk through home backup generator
options at **1-800-522-3793**.



YOUR LOCAL CONNECTION TO A STUDENT SCHOLARSHIP OPPORTUNITY

EnergyUnited seeks to award two students with a scholarship to **Touchstone Energy Sports Camps** each year. From January 1 through March 31, students can enter to win a scholarship to attend NC State's Women's Basketball Camp or UNC's Roy Williams Basketball Camp.

APPLY AT ncelectriccooperatives.com/in-the-community/sports-camps

COMING SOON: \$25 IN YOUR POCKET

\$25 VISA® GIFT CARD.

What's so good about signing up for e-billing? Well, for starters, 10 randomly selected winners will receive a \$25 Visa® gift card when they do. It also helps us cut down on our costs, which in turn saves you money.

THERE'S A LOT TO LOVE WITH E-BILLING.

Sign up for **Electronic Billing** by logging in to **My Account** at **EnergyUnited.com** and updating your billing preference.



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