

ABOUT DAVEY RESOURCE GROUP

EnergyUnited has hired Davey Resource Group, to perform the Field Asset Inventory. As part of this inventory, contractors will be coming out to every member's house or business at some point over the next three years to GPS-locate our assets. As always, your safety is at the forefront of our minds, which is why all contractors will be identified with an EnergyUnited logo on all vehicles and will have a photo ID badge issued by EnergyUnited.



Davey Resource Group provides a full range of natural resource and utility consulting services to the commercial, residential, municipal and governmental markets.

QUESTIONS AND ANSWERS

What is a field asset inventory?

A field asset inventory is a recording of all equipment at each of EnergyUnited's facilities, including member locations throughout our service area. During the inventory process, our contractor Davey Resource Group (DRG) will record and photograph the location of all equipment, provide a GPS reading, and mark the equipment with an inventory tag. Once the inventory is completed, the information will be compiled into the mapping system used by EnergyUnited.

How will Davey Resource Group get to my property?

Davey Resource Group will need access to member's property to quickly and efficiently conduct the field asset inventory. Davey Resource Group crews will be assigned to each truck. The truck will be utilized to access some areas; however, since most of our poles and underground equipment are not that far apart, they will be walking the majority of our lines and across the different properties.

Will Davey Resource Group need to get into my house?

No, Davey Resource Group should not require access into your house. However, if the meter is located somewhere other than the outside of the house/building, they must have access to complete the inventory.

If you have any questions or concerns regarding the Field Asset Inventory, please visit our Field Asset Inventory webpage at: www.energyunited.com/electric/field-asset-inventory/ or contact a member of customer care at 1-800-522-3793.

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FIELD ASSET INVENTORY PROJECT



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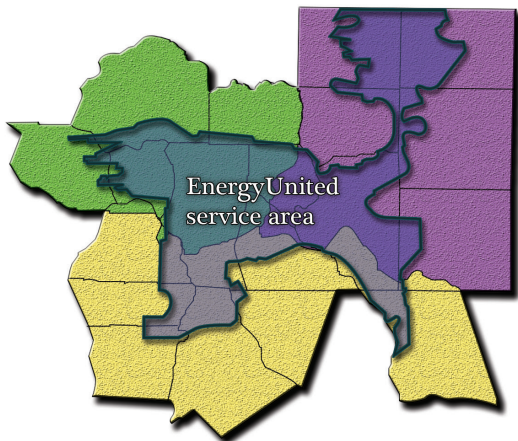
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FIELD ASSET INVENTORY

In an effort to provide you, our member-owners, with the most reliable and cost-effective electric delivery service, we will be conducting a Field Asset Inventory to more accurately document the location and condition of our equipment. This process will include inventorying everything from poles and transformers to security lights and meters and will help us update mapping and maintenance records. It is expected to take three years to complete.



The inventory will start at each of our substations, working across all circuits to acquire the GPS coordinates of EnergyUnited assets. Completing this process will be a foundation for other operating and maintenance technologies.



BENEFITS OF THE INVENTORY

Improved outage response and analysis will allow for:

- Better outage analysis by confirming how members are connected to the electric system.
- Better outage response times by sending crews to more precise device and customer locations.

Having improved records could result in lower costs as follows:

- All third-party companies will be held accountable that pay to attach to EnergyUnited poles (such as cable, phone, etc.)
- Knowing equipment locations and reducing NC811 locate tickets for excavators.
- Locate, find and remove security lights and other equipment at vacant locations.

Find out more by visiting our website:
www.energyunited.com/electric/field-asset-inventory



WHAT TO EXPECT DURING THE INVENTORY

- Contractors will walk or drive along the route of the EnergyUnited facilities, along roads and on private property.
- Contractors will have an EnergyUnited logo marked on their vehicles and photo ID cards; however, they will wear their own uniforms, not EnergyUnited uniforms.
- Contractors may need to access pole lines via private roads with gates or chains or “no trespassing” signs. Please remember that our easements and our conditions of service give EnergyUnited the right to access and maintain our facilities.
- Members will receive a general notification (phone call, email and/or postcard) from EnergyUnited regarding the timeframe that contractors are expected to be in the area.
- Contractors will need to access the meter location to confirm asset information, which may be in a backyard or restricted, fenced-in area.
- Contractors will not be installing, removing or selling any equipment and will **not** require access into a member’s home.



Thank you, in advance, for your cooperation throughout this process. We are looking forward to the many benefits this inventory will bring to you and to EnergyUnited.