

For Immediate Release:

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ENERGYUNITED IS MONITORING AND RESPONDING TO OUTAGES OF HURRICANE MICHAEL

STATESVILLE, N.C. – As of 4:00 p.m. EST, EnergyUnited reports approximately 38,000 members without power throughout several counties within its 19-county service area. Crews are prepared to restore power as conditions allow, keeping in mind that safety is a priority, especially during outages.

Everyone is asked to stay far away from downed or sagging power lines, as well as anything that downed lines are touching. Always assume that a powerline is energized and very dangerous. Debris can cover fallen lines, making them difficult to spot. Report downed, sparking or damaged power lines by calling EnergyUnited at 1-800-522-3793.

EnergyUnited wants you and your family to remain safe. Check on family members, friends and neighbors to ensure they have necessary emergency supplies. If you are using a portable generator, remember to never use it indoors and to place it in a dry, well-ventilated area away from your home. Generators should not be connected to a home's wiring system, fuse box or circuit breaker unless a qualified electrician has installed a transfer switch between the generator and utility power in compliance with all state and local electrical codes. If you use any medical devices that you rely on, EnergyUnited encourages you to have an alternate plan. If needed, please seek shelter elsewhere so that your needs can be taken care of during a power outage.

Up-to-date information can be found on EnergyUnited's <u>Storm Center Page</u> where you can view our outage map, press releases and other important updates. Information will also be posted on EnergyUnited's <u>Facebook</u> and <u>Twitter</u> pages.

EnergyUnited members are asked to call 1-800-EUNITED (1-800-386-4833) or go to our website to report outages that may result from this storm.

It is also important to remember to stay away from downed or sparking power lines. If you see a line lying on the ground, assume it is energized and deadly. Call our customer care center at 1-800-522-3793 to report the situation. In the event of a major outage, rest assured that our crews will be working around the clock to restore power. As always, safety is our number one priority.

About EnergyUnited EnergyUnited Electric Membership Corporation (EMC) is the largest electric cooperative in North Carolina serving nearly 130,000 metering points. Headquartered in Statesville, EnergyUnited provides electric service in portions of nineteen counties in west central North Carolina which include Alexander, Cabarrus, Caldwell, Catawba, Davidson, Davie, Forsyth, Gaston, Guilford, Iredell, Lincoln, Mecklenburg, Montgomery, Randolph, Rockingham, Rowan, Stokes, Wilkes and Yadkin. EnergyUnited Propane provides products and services to more than 25,000 residential, commercial and industrial customers in 74 counties across North and South Carolina. Visit EnergyUnited online at www.energyunited.com to learn more about our electric and propane businesses.