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TROPICAL STORM MICHAEL UPDATE

ENERGYUNITED COMPLETES RESTORATION EFFORT

STATESVILLE, N.C. – EnergyUnited crews have completed restoring power to our members impacted by Tropical Storm Michael. After four days of outage repairs throughout our 19-county service territory, we have restored power to over 43,000 members.

We thank EnergyUnited members for their patience and many kind words as crews and co-op staff have worked tirelessly and diligently to get the lights back on for our members. A special thanks to Central Ohio Electric, Blue Ridge Energy, French Broad, Rutherford, Brunswick, Consolidated EC, Fireland EC, Carroll EC, Pioneer EC, North Central EC, Logan County EC, Licking Rural EC, Holmes-Wayne EC, Hancock-Wood EC, Guernsey-Muckingum EC, Frontier Power, Ohio's EC Statewide, Butler Rural EC, and Caney Fork Electric along with our many contractors for their help during this time of need.

Thanks also to the many first responders and other community members who helped make it possible for us to repair some of the downed lines, poles and trees and who will continue to help as clean-up work is done during the next several days, and possibly weeks.

We are fortunate to have such dedicated employees and friends of the co-op who worked together to restore electricity to all its members. As we prepare for the future, we ask all members to consider signing up for text outage alerts and sharing their email address with EnergyUnited so that they can keep connected with us during large outages and throughout the year. To do so, members should go to www.energyunited.com and sign in to their account or call our customer care team at 1-800-522-3793.

About EnergyUnited EnergyUnited Electric Membership Corporation (EMC) is the largest electric cooperative in North Carolina serving nearly 130,000 metering points. Headquartered in Statesville, EnergyUnited provides electric service in portions of nineteen counties in west central North Carolina which include Alexander, Cabarrus, Caldwell, Catawba, Davidson, Davie, Forsyth, Gaston, Guilford, Iredell, Lincoln, Mecklenburg, Montgomery, Randolph, Rockingham, Rowan, Stokes, Wilkes and Yadkin. EnergyUnited Propane provides products and services to more than 25,000 residential, commercial and industrial customers in 74 counties across North and South Carolina. Visit EnergyUnited online at www.energyunited.com to learn more about our electric and propane businesses.