

For Immediate Release:

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## ENERGYUNITED PROVIDES UPDATE ON WINTER STORM DIEGO

**STATESVILLE, N.C.** – Winter Storm Diego has resulted in multiple power outages across our 19 county service territory. EnergyUnited has had crews working around the clock to make repairs. With more than a foot of snow reported across areas of the Foothills and Piedmont, additional crews from Tri-County EMC, Lumbee River, South River, Edgecombe Martin, and Carteret Craven will be assisting EnergyUnited crews as well as our regular contract crews to get power restored by the end of day Monday.

EnergyUnited reminds people to stay away from downed or sparking power lines and report any that you may see immediately. Due to the snow, sleet, and ice still falling road conditions remain hazardous. Please be cautious and avoid driving if possible. If you or someone in your household has special needs or relies on electric-powered life support equipment and you are without power, we encourage you to consider alternative arrangements until power can be restored.

- To report an outage, please call 1-800-EUNITED (1-800-386-4833) or visit us on-line
- Real-time outage information can be found on our **Outage Map**.
- Visit our Storm Center Page for important updates and storm safety resources

EnergyUnited will also provide updates on social media:

- EnergyUnited on Facebook: www.facebook.com/EnergyUnited
- EnergyUnited on Twitter: <u>www.twitter.com/EnergyUnited</u>

EnergyUnited wants you and your family to remain safe. If you are using a portable generator, remember to never use it indoors and to place it in a dry, well-ventilated area away from your home. Generators should not be connected to a home's wiring system, fuse box or circuit breaker unless a qualified electrician has installed a transfer switch between the generator and utility power in compliance with all state and local electrical codes.

About EnergyUnited EnergyUnited Electric Membership Corporation (EMC) is the largest electric cooperative in North Carolina serving nearly 130,000 metering points. Headquartered in Statesville, EnergyUnited provides electric service in portions of nineteen counties in west central North Carolina which include Alexander, Cabarrus, Caldwell, Catawba, Davidson, Davie, Forsyth, Gaston, Guilford, Iredell, Lincoln, Mecklenburg, Montgomery, Randolph, Rockingham, Rowan, Stokes, Wilkes and Yadkin. EnergyUnited Propane provides products and services to more than 25,000 residential, commercial and industrial customers in 74 counties across North and South Carolina. Visit EnergyUnited online at www.energyunited.com to learn more about our electric and propane businesses.