



For Immediate Release:
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Media contact:
Gianna Clark, Vice President Customer Care
704-677-6045
gianna.clark@energyunited.com

POWER OUTAGES IMPACTING ENERGYUNITED SERVICE TERRITORY

STATESVILLE, N.C. – Though Florence has been downgraded to a tropical depression, the storm continues to pass slowly through EnergyUnited’s service territory. We are experiencing powerful wind gusts with significant rain, which has led to an increase in the number of outages. As of 9:00 AM Sunday morning, EnergyUnited had 18 outages impacting 1,173 of our members. We have brought in all our EnergyUnited Crews as well as 162 additional personnel (contractors and other cooperatives from as far away as Delaware, Louisiana and Tennessee) to assist.

We expect to see strong winds and heavy rains throughout today. While we are hopeful conditions will start to improve this evening, we continue to restore power as quickly and as safely as we can. Currently, much of our service area is under a Flash Flood Watch. Flooded road conditions can also delay power restoration.

Everyone is asked to stay far away from downed or sagging power lines, as well as anything that downed lines are touching. Always assume that a powerline is energized and very dangerous. Report downed, sparking or damaged power lines by calling EnergyUnited at 1-800-522-3793.

EnergyUnited wants you and your family to remain safe. Check on family members, friends and neighbors to ensure they have necessary emergency supplies. If you are using a portable generator, remember to never use it indoors and to place it in a dry, well-ventilated area away from your home. Generators should not be connected to a home’s wiring system, fuse box or circuit breaker unless a qualified electrician has installed a transfer switch between the generator and utility power in compliance with all state and local electrical codes.

As always, safety is our number one priority. Please be safe!

- To report an outage **call 1-800-EUNITED (1-800-386-4833)**
- Real-time outage numbers can be found on our [Outage Map](#).
- Visit our [Storm Center Page](#) for important up-to-date information.

About EnergyUnited EnergyUnited Electric Membership Corporation (EMC) is the largest electric cooperative in North Carolina serving nearly 130,000 metering points. Headquartered in Statesville, EnergyUnited provides electric service in portions of nineteen counties in west central North Carolina which include Alexander, Cabarrus, Caldwell, Catawba, Davidson, Davie, Forsyth, Gaston, Guilford, Iredell, Lincoln, Mecklenburg, Montgomery, Randolph, Rockingham, Rowan, Stokes, Wilkes and Yadkin. EnergyUnited Propane provides products and services to more than 25,000 residential, commercial and industrial customers in 74 counties across North and South Carolina. Visit EnergyUnited online at www.energyunited.com to learn more about our electric and propane businesses.