

For Immediate Release: September 17, 2018 Media contact: Gianna Clark, Vice President Customer Care 704-677-6045 gianna.clark@energyunited.com

POWER OUTAGES CONTINUE TO IMPACT ENERGYUNITED SERVICE TERRITORY

STATESVILLE, N.C. – As tropical depression Florence continues its slow march through the Carolinas, the strong winds and rain continue to drench our region. As of 8:00 a.m. Monday morning, EnergyUnited crews have restored power to more than 11,000 outages primarily due to downed trees. Currently, crews are safely working to restore power quickly to the 280 members who remain without power. Flash flood watches are also in effect throughout EnergyUnited's service territory.

Everyone is asked to stay far away from downed or sagging power lines, as well as anything that downed lines are touching. Always assume that a powerline is energized and very dangerous. Debris can cover fallen lines, making them difficult to spot. Report downed, sparking or damaged power lines by calling EnergyUnited at 1-800-522-3793.

EnergyUnited wants you and your family to remain safe. Check on family members, friends and neighbors to ensure they have necessary emergency supplies. If you are using a portable generator, remember to never use it indoors and to place it in a dry, well-ventilated area away from your home. Generators should not be connected to a home's wiring system, fuse box or circuit breaker unless a qualified electrician has installed a transfer switch between the generator and utility power in compliance with all state and local electrical codes.

As always, safety is our number one priority. Please be safe!

- To report an outage call 1-800-EUNITED (1-800-386-4833)
- Real-time outage numbers can be found on our **Outage Map**.
- Visit our <u>Storm Center Page</u> for important up-to-date information.

About EnergyUnited EnergyUnited Electric Membership Corporation (EMC) is the largest electric cooperative in North Carolina serving nearly 130,000 metering points. Headquartered in Statesville, EnergyUnited provides electric service in portions of nineteen counties in west central North Carolina which include Alexander, Cabarrus, Caldwell, Catawba, Davidson, Davie, Forsyth, Gaston, Guilford, Iredell, Lincoln, Mecklenburg, Montgomery, Randolph, Rockingham, Rowan, Stokes, Wilkes and Yadkin. EnergyUnited Propane provides products and services to more than 25,000 residential, commercial and industrial customers in 74 counties across North and South Carolina. Visit EnergyUnited online at www.energyunited.com to learn more about our electric and propane businesses.